

# PUBLIC SUMMARY REPORT



**MS 2530-4:2013**

**Malaysia Sustainable Palm Oil (MSPO)**

**Part 4: General Principal for Palm Oil Mill**

**NAME OF CLIENT: FGV PALM INDUSTRIES SDN. BHD.**

**- KILANG SAWIT TENGGAROH TIMUR**

**STANDARD: MS 2530:2013-4**

**INITIAL AUDIT DATE STAGE 1: 14-18 October 2019**

**INITIAL AUDIT DATE STAGE 2: 02 December 2019**

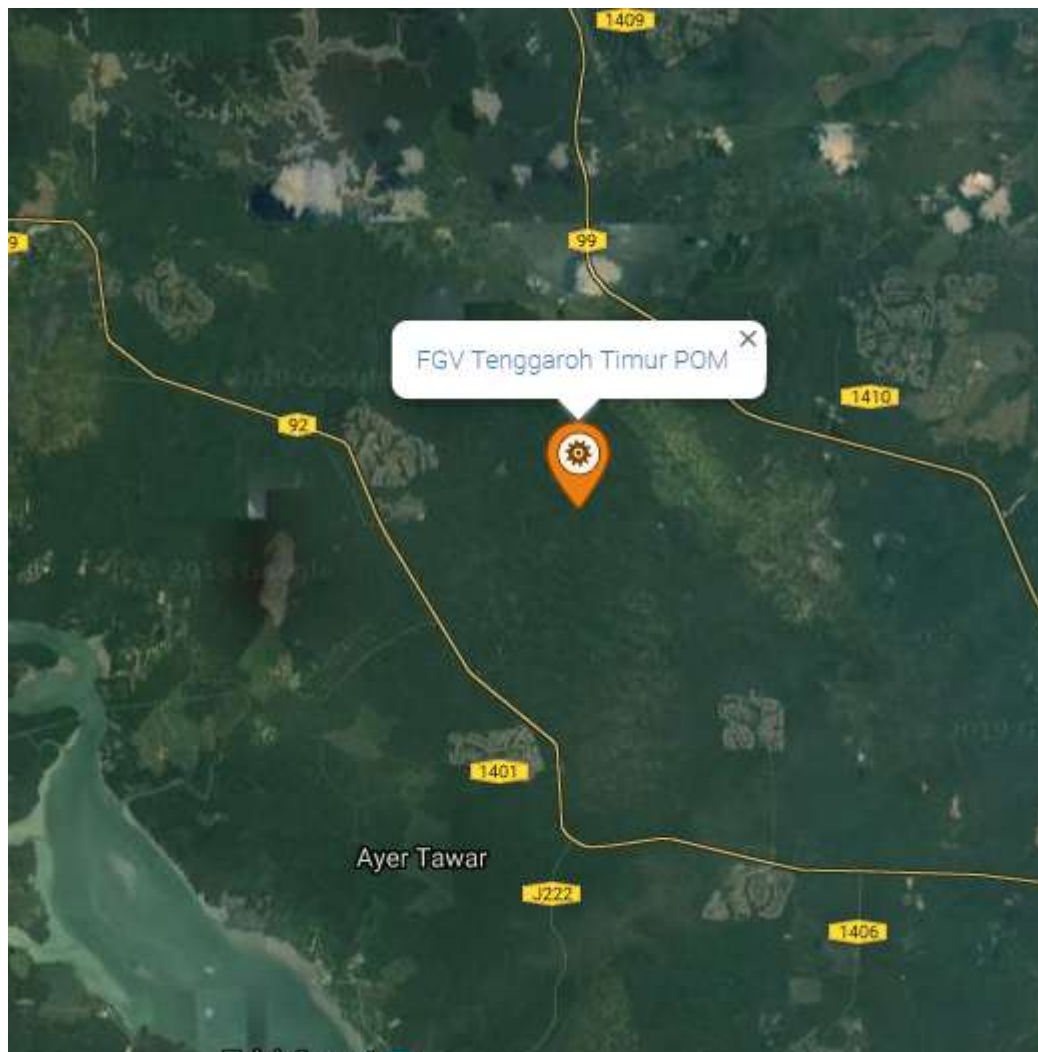
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## 1. DETAIL OF CERTIFICATION ASSESSMENT

|  |   |
|--|---|
| Type of Certification Assessment       | Main Assessment   |
| Scope of MSPO Certification            | Palm oil mill   |
| MSPO Standards used for the Assessment | <b>MS 2530-4:2013</b> – General principles for palm oil mills |

### Map with geographical coordinate.



## 2. DETAILS OF THE CERTIFIED ENTITY

|  |                     |  |
|--|---------------------|--|
| <b>Name of Certified Entity</b>                    |                     | <b>FGV Palm Industries Sdn. Bhd. (KKS Tenggara Timur)</b>                        |
| <b>Main Address</b>                                |                     | Menara Felda, Platinum Park, No. 11, Persiaran KLCC<br>50888 Kuala Lumpur        |
| <b>Management and contact person's details</b>     | Name:               | Mr. Hilmie Zaifruetz bin Bakhri  |
|  | Phone Number:       | +6013 5503342  |
|  | Fax Number:         | -  |
|  | Email Address:      | <a href="mailto:hilmie.bakhri@fgvholdings.com">hilmie.bakhri@fgvholdings.com</a> |
| <b>MPOB License</b>                                | MPOB License's No.: | 500174104000   |
|  | Expiry date:        | 31/03/2020   |
| <b>Estimated Tonnages of Annual FFB Production</b> |                     | N/A  |
| <b>Scope of Activity</b>                           |                     | Production of Sustainable Fresh Fruit Bunches (FFB)                              |
| <b>Date of certificate issued and validity</b>     |                     | 23 January 2020 valid until 22 January 2020                                      |
| <b>Other sustainability certifications</b>         |                     | N/A  |

| <b>Certified Area</b> |  |                       |
|-----------------------|--|-----------------------|
| <b>Mills</b>          | <b>Coordinates</b>                       | <b>Total Capacity</b> |
| Tenggara Timur POM    | N 3° 9' 42.1848",<br>E 101° 41' 41.7408" | 40Mt/hour             |

### 3. ASSESSMENT PROCESS

#### Certification Bodies

| No | Audit Team Members                                       | Role                      | Qualifications   |
|----|--|---------------------------|--|
| 1  | Rizal Ahmad Nazim bin Abd Raof<br>[RAN]                  | <b>Lead Auditor</b>       | Graduate qualification in Forestry Science with 15 years working experience in palm oil Plantation Industry. Involved directly in various Palm Oil Sustainability Certification since 2008. Well trained in similar agriculture certification programme such as RSPO and MSPO. Attended various leadership, environmental, quality and safety training courses, seminar and programmes. Involved as a Representative for organized smallholders in RSPO working group. Completed Integrated QESH (ISO 9001:2015, ISO 14001:2015, ISO 45001:2018) Lead Auditor in several certifications such as RSPO and MSPO etc. Able to speak and understand Bahasa Malaysia and English. |
| 2  | Abdul Hakim bin Mohamad<br>[AHM]                         | <b>Auditor</b>            | Post graduate qualification in Forestry with 3 years working experience in manufacturing and consultation. Involved in ISCC auditing since July 2017. Fully trained in similar agriculture certification programmes such as ISCC, INS, MSPO, ISO 9001:2015 lead auditor course. Member of various audit team, involved audits conducted in Malaysia, Indonesia, Singapore, China, Hong Kong, and Taiwan.   |
| 3  | Wan Nur Aqilah Najwa binti<br>Wan Zainal Abidin<br>[WNA] | <b>Auditor in Trainee</b> | Post graduate qualification in Bachelor (Hons) at University Kuala Lumpur. Currently Auditor in trainee at Trans Certification International Sdn Bhd. Able to speak and understand Bahasa Malaysia and English.  |

**Audit Plan**

| DATE                               | TIME          | SUBJECT   | AUDITOR             |
|------------------------------------|---------------|---|---------------------|
| 02<br>December<br>2019<br>(Monday) | 09:00 – 12:00 | <p><b>Centralize Opening Meeting FGV Palm Industries Sdn Bhd at Ladang FGV Tenggara 12:</b></p> <ul style="list-style-type: none"> <li>• Presentation by the manager/coordinator</li> <li>• Presentation by Lead Auditor.</li> </ul> <p>➤ Confirmation of assessment scope and finalize Audit Plan (including stakeholder consultations where applicable)</p> <p>➤ Stakeholder Consultation Meeting</p> | RAN/AHM/<br>WNA/NBB |
|                                    | 12:00 – 13:00 | <p><b>FGV Tenggara Timur POM</b></p> <p>➤ <b>Document Audit:</b></p> <ul style="list-style-type: none"> <li>• Documents review P1 – P3 (part 3), P1: Management commitment and responsibility, P2: Transparency, P3: Compliance to legal requirement</li> <li>• The stakeholder consultation will be held along the audit process.</li> </ul>   | RAN/AHM/<br>WNA/NBB |
|                                    | 13:00 – 14:00 | <b>Lunch</b>  |                     |
|                                    | 14:00 – 16:00 | <p><b>FGV Tenggara Timur POM</b></p> <p>➤ <b>Field inspection:</b></p> <ul style="list-style-type: none"> <li>• Field inspection, process inspection, weighbridge ticket, process flow, workers interview, FFB delivery area, office, workshop, agriculture best practices, chemical store, and pre-mixing, etc.</li> <li>• Verify any outstanding issues, auditor discussion</li> </ul>                | RAN/AHM/<br>WNA/NBB |

|  |               |   |                     |
|--|---------------|---|---------------------|
|  | 16:00 – 17:00 | <p>➤ <b>Document Audit:</b></p> <ul style="list-style-type: none"> <li>• Document review P4-P6 (part 3),</li> <li>P4: Social Responsibility, health, safety and Employment Conditions</li> <li>P5: Environment, natural resources, biodiversity and ecosystem service.</li> <li>P6: Best Practices</li> </ul>   | RAN/AHM/<br>WNA/NBB |
|  | 17:00 – 17:30 | <p><b>Centralize Closing Meeting at FGV Palm Industries Sdn Bhd – FGV Tenggara Timur POM</b></p> <p>➤ Chaired by the audit Lead Auditor</p> <ul style="list-style-type: none"> <li>• Welcome and introduction by the Lead Auditor</li> <li>• Presentation of findings by the audit team</li> <li>• Questions &amp; answers and Final summary by Lead Auditor</li> </ul> <p><b>End of Assessment</b></p> | RAN/AHM/<br>WNA/NBB |

**Audit 5 Year cycles for Tenggara Timur POM**

| Estates                   | 1 <sup>st</sup> Year | 2 <sup>nd</sup> Year | 3 <sup>rd</sup> Year | 4 <sup>th</sup> Year | 5 <sup>th</sup> Year |
|---------------------------|----------------------|----------------------|----------------------|----------------------|----------------------|
| <b>Tenggara Timur POM</b> | ✓                    | ✓                    | ✓                    | ✓                    | ✓                    |

#### 4. SUMMARY OF AUDIT RESULTS

##### Lead Auditor's Summary and Recommendation for Certification

The audit team led a procedure that put together review focussing on viewpoints/dangers and targets required by the standard(s). The review techniques used were interviews, perceptions, inspecting of exercises and survey of documentation and records. The structure of the audit was in accordance with the audit plan included in to this summary report.

The audit team reviewed that the association has built up and kept up its administration framework in accordance with the prerequisites of the standard(s) and showed the capacity of the framework to accomplish necessities for items as well as administrations inside the extension and the association's strategy and targets. Subsequently, the audit team suggests that, in view of the consequences of this review and the framework's shown condition of improvement and development that this administration framework accreditation to be:

|                                     |  |
|-------------------------------------|--|
| <input type="checkbox"/>            | No NCR recorded. Recommended certification   |
| <input checked="" type="checkbox"/> | Minor NCR(s) recorded. Corrective action plan has been accepted. Verification of the NCR(s) to be carried out in the next audit  |
| <input type="checkbox"/>            | Major NCR(s) recorded. Evidence of implementation of the corrective actions have been provided and accepted by the audit team. The NCR(s) have been satisfactorily closed out.   |
| <input checked="" type="checkbox"/> | Recommended to continue certification  |
| <input type="checkbox"/>            | Major NCR(s) recorded. Evidence of implementation of the corrective actions have been provided but cannot fully accepted by the audit team. NCR(s) ..... have not been closed out within 90 days of the audit. Recommended for suspension of the certificate |

| Audit Outcome                     |   |
|-----------------------------------|---|
| Major NC                          | 0 |
| Minor NC                          | 1 |
| Area of Concern (AOC)             | 0 |
| Opportunity for Improvement (OFI) | 0 |
| Observation (OBS)                 | 1 |



**Issues raised during Stakeholder Consultation:**

A stakeholders' consultation meeting was conducted on 2<sup>nd</sup> December 2019 to gather information from the local communities in accordance to Certification Scheme and Stakeholder Consultation requirements.

The subject of discussion are as below:

- a. Introduction
- b. Development of oil palm plantations
- c. Community service and support provided wildlife management and wildlife corridor
- d. Type of wildlife sighted.
- e. Local communities' development.
- f. Safety and Health

The following relevant subject have been discussed during the stakeholders' consultation


| <b>Subject Discussed</b> | <b>Response and Action taken by Company</b> |
|--------------------------|---|
| No issues were raised.   |   |

**Responses by Certified Entities:**

I the undersigned, being the most senior relevant management representative of the operation seeking or holding certification, agree with the contents and audit findings as presented in this document.

I also confirm:

- Acceptance of liability in execution of the instructions given.
- That this company was made aware that the findings of the audit team are tentative; pending review and decision making by the duly designated representatives of Trans Certification International Certifications.
- That during the closing meeting all agenda items was covered by the Lead Auditor.

|                         |                      |   |
|-------------------------|----------------------|---|
| <b>Acknowledged by:</b> |                      |  |
| Name:                   | AHMAD SHAHRIR ISMAIL |   |
| Position:               | Senior Manager SCCD  |   |
| Date:                   | 22.01.2020           | <b>Signature</b>  |

**5. OFFICIALS SIGNED-OFF OF THE ASSESSMENT FINDINGS**

**Prepared by:**



Date  
21.01.2020

RIZAL AHMAD NAZIM ABD RAOF  
(Lead Auditor)

**Accepted by  
client:**



Date  
22.01.2020

AHMAD SHAHRIR ISMAIL  
(Senior Manager SCCD)

**-End of Report-**