



# MSPO SUPPLY CHAIN CERTIFICATIONS AUDIT REPORT MAIN ASSESSMENT 2020

**FGV PALM INDUSTRIES SDN BHD  
(KILANG SAWIT NERAM)**

**KILANG SAWIT NERAM, RANCANGAN FELDA NERAM  
1, CHUKAI 24060 KEMAMAN, TERENGGANU**

**024-2020-SCCS-FGV PALM INDUSTRIES - KILANG  
SAWIT NERAM**

Audit date:	17 FEBRUARY 2020	
Report prepared by:	<b>MOHD RIZAL BIN MD KASSIM</b>	(Lead Assessor)
Report prepared on:	10 MARCH 2020	
Certification decision by:	<b>AINI NAZURAH MOHD ZI</b>	(Certifier)
Certification decision on:	27 MARCH 2020	
<b>Certifying Office</b>		
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**PART 1: CERTIFIED COMPANY DETAILS**

<b>1.1 Company Details</b>	
<b>Name of Company</b>	<b>FGV PALM INDUSTRIES SDN BHD</b>
<b>Main Address</b>	FGV Palm Industries Sdn Bhd, Wisma FGV, Jalan Raja Laut, 50350, Kuala Lumpur.
<b>Management's Representative Details</b>	
Name:	Ahmad Shahrir Ismail
Email Address:	N/A
<b>MPOB License Details</b>	
MPOB License's No.:	500175004000
Expiry Date:	31 March 2020
<b>Scope of Audit</b>	Production of Sustainable Crude Palm Oil and Palm Kernel using Mass Balance Model
<b>Supply Chain Model</b>	Mass Balance
<b>Type of Facilities</b>	Palm Oil Mill
<b>Product(s) included in Certification</b>	Crude Palm Oil and Palm Kernel
<b>Other Sustainability Certifications</b>	RSPO

<b>1.2 Certified Unit Details</b>		
<b>Name of Certified Unit</b>	<b>Kilang Sawit Neram</b>	
<b>Address of Certified Unit</b>	<b>Kilang Sawit Neram, Rancangan Felda Neram 1, Chukai 24060 Kemaman, Terengganu</b>	
<b>Processing Capacity</b>	<b>54 MT/hr</b>	
<b>GPS Coordinate</b>	<b>Longitude: 4°00'18"</b>	<b>Latitude: 103°17'20.4"</b>

Map Showing the Location of Certified Unit





1.3 Facilities included in the Scope of the Audit			
Changes since previous audit: <input type="checkbox"/>			
Outsourced companies included in the scope of the audit.			
<input checked="" type="checkbox"/> N/A, (if no outsourcing activity)			
Name of company	Location address	Type of Outsourced Activity	Visited
			<input type="checkbox"/>
			<input type="checkbox"/>
			<input type="checkbox"/>

1.4 Audit Program		
List out the planning of the audit cycle for 5-years certification		
Audit Type	Year	Executed Audit date
Main Assessment	2020	17 February 2020
ASA1		
ASA2		
ASA3		
ASA4		
Re-assessment		(If applicable)

## PART 2: SUMMARY OF THE REPORT AND SCOPE OF THE AUDIT

### 2.1 MSPO SCCS Summary Report

Summary report of the audit including a brief description of the scope of certification and supply chain model(s) used

Processing of Fresh Fruit Bunch into CPO and PK with mill's processing capacity of 54MT per hour. The production of CPO and PK is only for local export. There were sighted three storage of CPO with capacity of 1800mt for three of the storage. Storage of PK was available with bunker storage with capacity of 300mt. There was no external storage involved.

## PART 3: MSPO CERTIFIED PRODUCTS / MASS BALANCE SAMPLE

### 3.1 MSPO SCCS Certified Volumes

Confirmation of the company's summary of annual certified volume of MSPO certified Palm Oil Products or Palm Derivatives over a specified period (not applicable for the first certification)

Month Sampled: Not Applicable

#### Purchased

Month	Supplier	Product	Volume

#### Sold

Month	Supplier	Product	Volume

## PART 4: BACKGROUND TO THE REPORT

### 4.1 MSPO Supply Chain Standard

MSPO Supply Chain Certification Standard, (MSPO SCCS-01) 2018

### 4.2 Certification Body

TRANS CERTIFICATION INTERNATIONAL SDN BHD

4.3 The Lead Auditor	
Name	Qualifications
Mohd Rizal Bin Kassim [MRK] (Lead Auditor)	Post graduate qualification in Forestry with 5 years working experience in manufacturing and forestry. Involved in RSPO auditing since July 2012. Fully trained in similar agriculture certification programmes such as RSPO SCCS, ISCC, INS. Member of GGC audit team. Involved in audits conducted in Malaysia, Indonesia and Ghana. Completed ISO 9001:2008 lead auditor course in January 2013. Qualified as Lead Auditor/Auditor in several certification programmes such as RSPO, ISCC, MSPO and etc. Able to speak and understand Bahasa Malaysia and English.
Ms. Nur Zafirah Binti Zulkifli [NZZ] (Auditor)	Auditor Post graduate qualification in Master of Science (Environmental Technology) at Universiti Sains Malaysia. Has 3 years of working experiences in Science Sector. Involve in MSPO 2530:2013, Auditors Training, etc. Able to speak and understand Bahasa Malaysia and English.
Ms. Farrah Sahanim Binti Paduka [FSP] (Trainee Auditor)	Post graduate qualification in Bachelor of Science Forestry (Nature Park and Recreation) at University Malaysia Sabah. Able to speak and understand Bahasa Malaysia and English.

4.4 The Certification Decision Management Team	
Name	Qualifications
Ms. Aini Nazurah Binti Mohd Zi	Certifier MSPO SCCS

4.5 Summary of previous certification assessments and conclusion, with recommendations or non-conformances
(Not applicable for main assessment reports)
Not applicable

<b>4.6 Audit Agenda</b>		
<b>Proposed Assessment Agenda for this Audit</b>		
<b>Prepared by</b>	<b>Mohd Rizal Bin Md Kassim</b>	
<b>Approved by</b>	<b>Aini Nazurah Mohd Zi</b>	
<b>Time</b>	<b>Activity</b>	<b>Auditor</b>
<b>09:00-09:30</b>	<b>Opening Meeting</b>	Rizal Kassim/Zafirah/Farah
<b>09.30-10.30</b>	<b>Site Visit</b>	Rizal Kassim/Zafirah/Farah
<b>10.30-11.30</b>	<b>Document Review – MSPO SCCS</b> <b>1 Requirements for Supply Chain Management</b> 1.1 Sustainability Policy 1.2 Management Representative 1.3 Record Keeping 1.4 Procedures 1.5 Internal Audit 1.6 Management Review	Rizal Kassim/Zafirah/Farah
<b>11.30-12.00</b>	<b>2. Resource Management</b> 2.1 Competency and Training	Rizal Kassim/Zafirah/Farah
<b>12.00-12.30</b>	<b>3. Traceability</b>	Rizal Kassim/Zafirah/Farah
<b>12.30-14.00</b>	Lunch Break	
<b>14.00-1530</b>	<b>4. Supply Chain Models</b> 4.1 Segregation 4.1.1 General 4.1.2 Requirements 4.2 Mass balance 4.2.1 General 4.2.2 Requirements 4.2.3 Continuous accounting system 4.2.4 Fixed inventory periods <b>5. Outsourced Activities</b> <b>6. Claim</b> <b>7. Complaints and Grievances</b> <b>8. IT Platform</b>	Rizal Kassim/Zafirah/Farah
<b>1530-1600</b>	Verify outstanding issue if applicable	Rizal Kassim/Zafirah/Farah
<b>1600-1700</b>	Closing Meeting	Rizal Kassim/Zafirah/Farah



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## PART 5: CLOSING MEETING

The purpose of the closing meeting is to allow the audit team to present their findings to the client, to agree dates for the completion of any corrective action required, and to establish any subsequent follow up action. The meeting is chaired by the audit team leader and wherever possible involve the same people who were present at the opening meeting.

Date of closing meeting:	17 February 2020
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### 5.1 Actions that a need to be completed prior before certification can proceed

- a) If any non-compliance was noted, then a certification decision is not possible until the client has taken steps to close out the non-compliances noted in the certification checklist.
- b) If full compliance was noted during the audit, the next step is for the checklist and audit report and any associated documentation, to be sent to the TCI MSPO SCCS Certifier, by the lead auditor. The certifier will review the documents and may refer back to either the lead auditor or to the client for further information or clarification.
- c) Once the certifier is satisfied, a positive certification will be made and a certificate is awarded and sent to the client. The MSPO SCCS Certificate is also publish within 14 days of the issuing of the certificate.

### 5.2 Confidentiality

TCI auditors will not discuss or reveal any of the confidential information seen during the audit to any third party. Any public summary of the main assessment will be approved by the client prior to publication. The Audit Report and Awarded Certificate is a remains Confidential between Client and TCI, and the ownership is belonging to TCI.

## PART 6: CONCLUSIONS OF THE AUDIT DETAILS

### 6.1 Summary of Non-Compliance (if applicable)

NC Number:	Not Applicable
Date:	Not Applicable
Reference to standard:	Not Applicable
Standard requirement:	Not Applicable
Evidence of non-compliance:	Not Applicable
Corrective action (to be filled by client)	Not Applicable
Evidence of compliance: (to be filled in by certifier)	Not Applicable
Status (closed if applicable)	Not Applicable

### 6.2 Certification status of client

Please select the applicable box, do not remove the others:

Main Evaluation: All facilities included in the scope of this audit demonstrated full compliance with the MSPO SCCS.

With effect from the certification date given below, this company and all facilities mentioned in the scope of this report are considered to be certified in accordance with the MSPO SCCS.

Main Evaluation: Full compliance of all facilities in the scope of this audit with the MSPO SCCS is not yet demonstrated. Identified Non-conformities need to be closed prior to certification.

Surveillance audit: All facilities included in the scope of this audit demonstrated full compliance with the MSPO SCCS. The certified status is maintained.

Surveillance audit: Not all facilities included in the scope of this audit demonstrated continued compliance with the MSPO SCCS. Outstanding NC's need to be closed within 1 month from the audit date.

### 6.3 Certificate Details and Scope

Client number:	024-2020-SCCS
Certificate number:	MSPO SCCS-TCI-024-2020
Start date of certificate:	27 MARCH 2020
End date of certificate:	26 MARCH 2025
Date of first certification:	27 MARCH 2020
Duration of certificate:	5 Years from date of certification


## PART 7: FORMAL SIGN OFF OF AUDIT FINDINGS

### 7.1 Signing by the Client

I the undersigned, being the most senior relevant management representative of the operation seeking or holding certification, agree with the contents and audit findings as presented in document (MSPO SCCS Report and Checklist).

I also confirm:

- Acceptance of liability in execution of the instructions given in the document and at the closing meeting.
- That this company was made aware that the findings of the audit team are tentative; pending review and decision making by the duly designated representatives of Trans Certification International's Certifications.
- That this company was informed that until they receive written confirmation of their MSPO Supply Chain certification registration and its expiry date that they are not certified and cannot make any claims concerning certification.
- That the formal record of the closing meeting is accurate and that all agenda items were covered by the lead auditor.
- I understand the implications of non-compliance as laid out above.

<b>Acknowledged by:</b>		 <b>Signature</b>
Name:	Ahmad Shahrir bin Ismail	
Position:	Sustainability Department	
Date:	23.03.2020	

### 7.2 Signing by the Lead Auditor

I the undersigned, being the Lead Auditor, confirm that this report is an accurate record of the findings and of the closing meeting. I further confirm that the summary of the findings as presented in this report are a true representation of the actual findings of the audit team.

Based on the findings during the assessment, I recommended the certification unit is:

Complies

Not Complies

With the MSPO SCCS, I the undersigned, being the Lead Auditor, recommend that:

Granting Certificate


Continue Certification

Suspend Certificate

Withdraw Certificate

Re-certificate

For FGC Palm Industries Kilang Sawit Neram

<b>Acknowledged by:</b>		 <b>Signature</b>
Name:	Mohd Rizal Bin Md Kassim	
Position:	Lead Auditor	
Date:	25 March 2020	

### 7.3 Signing by the Certifier

I the undersigned, being the Reviewer and Certifier, confirm that this report is an accurate record of the findings and recommendation by Lead Auditor. I further confirm that the summary of the findings as presented in this report are a true representation of the actual findings of the audit team.

Based on the findings during the assessment, I recommended the certification unit is:

Complies

Not Complies

With the MSPO SCCS, I the undersigned, being the Reviewer and Certifier, decided that:

Granting Certificate


Continue Certification

Suspend Certificate

Withdraw Certificate

Re-certificate

For FGV Palm Industries Kilang Sawit Neram

<b>Acknowledged by:</b>		
Name:	Aini Nazurah Mohd Zi	
Position:	Certifier MSPO SCCS	
Date:	27 March 2020	<b>Signature</b>