


# ISO 9001:2015 QUALITY MANAGEMENT SYSTEM (QMS) AWARENESS TRAINING

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## PROGRAM OVERVIEW

The program provide guidance concerning changes to the requirements of ISO 9001 and describe the steps needed for implementation by the organization. It is designed for anyone involved in the setup, implementation, maintenance, and improvement of a QMS. This training reviews the current final draft of the standard, its structure, implications, and potential impact on organizations that have already implemented it.

## OBJECTIVES

- To gain knowledge and to enhance understanding on ISO 9001:2015 and its implementation
- Understand ISO 9001:2015 requirements and its application
- Understand and interpret the changes in ISO 9001:2015 Understand and interpret the meaning of High Level Structure (HLS)
- Get transition plan ready for ISO 9001 : 2015

## FOR WHO

Managers, executives, engineers, professionals and employees involved in QMS and others whose job function will ultimately affect the quality and efficiency of the company and its products.

## TRAINING AGENDA

8.50 am Participants arrival

9.00 am Slot 1:

- How does ISO develop standards
- The Benefits and The Management Principle

10.40 am Slot 2:

- Structure of ISO 9001:2015
- Fundamentals of Quality Management

1.00 pm Lunch Break

2.00 pm ISO 9001:2015 requirements

- Clause 4
- Clause 5
- Clause 6
- Clause 7

3.40 pm ISO 9001:2015 Requirements

- Clause 8
- Clause 9
- Clause 10

5.00 pm Training End

## DURATION

7 Hours (9 am – 5 pm) with One Hour Break

## FEE

- Online: RM 500
- Face-to-face: RM 800  
(Not included 8% SST)

## ATTENTION

- The full fee is required with your registration.
- Three (3) early birds registered are entitled to a 3% discount.
- Group registration of at least three (3) participants enrolled entitled to a 10% discount.
- Further discounts are available for larger groups.
- Once a registration is confirmed, NO CANCELLATION IS ALLOWED.
- If the registered delegate is unable to attend, a substitute is allowed without payment of an administration fee.

Condition	For PAID Registrants	For UNPAID Registrants
Cancellation more than 14 working days prior to training	Full refund	Not applicable
Cancellation less than 14 working days but more than 7 working days prior to training	10% administration fee chargeable	10% administration fee chargeable
Cancellation less than 7 working days prior to training	No refund	Full fees chargeable
Participant no-show	No refund	Full fees chargeable

- All cancellations must be done in writing (letter/email) to Trans Certification & Inspection Sdn Bhd.
- A full (100%) refund may be granted if the course is cancelled by Trans Certification & Inspection Sdn Bhd.
- Trans Certification & Inspection Sdn Bhd reserves the right to cancel or postpone the programme due to unforeseen circumstances.
- Trans Certification & Inspection Sdn Bhd also reserves the right to modify the advertised topics or course timings whenever necessary.
- Late payment is subject to "1.5% late payment interest per month, on daily rest".