ISO 9001:2015
LEAD AUDITOR TRAINING
EXEMPLAR GLOBAL CERTIFIED

Course Overview

ISO 9001 Lead Auditor Training in Malaysia is a comprehensive course that provides participants with the knowledge and skills required to conduct an effective audit of a quality management system (QMS) against the ISO 9001 standard. ISO 9001 is a quality management system (QMS) standard that helps organizations to improve their efficiency and effectiveness. It is also a requirement for many organizations that want to do business with the government or other large companies. The course is accredited by the Exemplar Global, and successful participants will be eligible to become Exemplar Global certified lead auditors.

Objective

- Provide professionals with the necessary knowledge, skills, and competencies to effectively conduct audits
- Assess the conformity of an organization's operations with established quality standards
- Identify areas for improvement
- Ensure that audit teams can perform their roles efficiently and accurately
- Contribute to the continuous improvement of the quality management system within an organization.

For Who?

Professionals seeking career advancement, existing auditors, quality managers and coordinators, individuals from various industries whose work function is ultimately affect the quality and efficiency of the company and its product are invited to attend.

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DAY ONE

Time	Activity Description
8.30 am	Introduction and Ice-Breaking
9.00 am	Module 1: Introduction to ISO 9001:2015
10.45 am	COFFEE BREAK
11.00 am	Group Work Module 1 – Process Modelling
11.30 am	Module 2: Principle of Quality Management
1.00 pm	LUNCH
2.00 pm	Module 3: Principle of Quality Management (Cont.)
3.00 pm	Group Work Module 3
3.45 pm	COFFEE BREAK
4.00 pm	Exam (individual)
5.00 pm	End of Day 1

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DAY TWO

Time	Activity Description
8.30 am	Review of Day 1
9.00 am	Module 4: The Requirements of ISO 9000:2015- Understanding Structure Plan
10.45 am	COFFEE BREAK
11.00 am	Module 5: The Requirements of ISO 9000:2015- Operation, Performance Evaluation and Improvement
1.00 pm	LUNCH
2.00 pm	Group Work
2.45 pm	COFFEE BREAK
3.00 pm	Exam (individual): 25 questions – The Clause
5.00 pm	End of Day 2

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DAY THREE

Time	Activity Description
8.30 am	Review of Day 2
9.00 am	Module 6: Introduction to Auditor
9.30 am	Module 7: Introduction to Audit- Definition, Principles and Types
10.45 am	COFFEE BREAK
11.00 am	Module 8: Audit Flow
11.20 am	Exam individual - Module 1
12.00 pm	Module 9: Conducting Audit
1.00 pm	LUNCH
2.00 pm	Group Work
2.40 pm	Module 10: Conducting Audit (Cont.)
3.00 pm	Module 11: Audit Control and Findings
3.45 pm	COFFEE BREAK
4.00 pm	Exam individual
5.00 pm	End of Day 3

DAY FOUR

Time	Activity Description
8.30 am	Review of Day 3
9.00 am	Module 12: Leading Audit Management Team
9.30 am	Exam individual
10.30 am	COFFEE BREAK
10.45 am	Module 13: Leading the Audit
11.30 am	Module 14: Managing Audit
12.00 pm	Group Work
12.40 pm	Module 15: Leveraging Audit Report
1.00 pm	LUNCH
2.00 pm	Exam individuals
2.40 pm	Module 16: Remote Auditing
3.45 pm	COFFEE BREAK
4.00 pm	Briefing on Audit Role Play and Final Exam for Auditor/ Lead Auditor Training
5.00 pm	End of Day 4

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DAY FIVE

Time	Activity Description
9.00 am	Exam: Role Play – conducting an audit
10.00 am	COFFEE BREAK
10.15 am	Audit Team Meeting Exam: Role Play – conducting a closing meeting
1.00 pm	LUNCH BREAK
2.00 pm	Revision session
2.40 pm	Exam: written 10 questions
3.40 pm	Course closing out
4.45 pm	COFFEE BREAK
5.00 pm	End of Day 5