

ISO 9001, ISO 14001, ISO 45001 *INTEGRATED* *MANAGEMENT* *SYSTEM (IMS)* UNDERSTANDING REQUIREMENT

This training is designed to provide participants with a comprehensive understanding of the requirements of ISO 9001 (Quality Management System), ISO 14001 (Environmental Management System) and ISO 45001 (Occupational Health and Safety Management System). It focuses on how these standards can be integrated effectively to streamline processes, improve operational efficiency, and achieve sustainable compliance.



OBJECTIVE

- To understand the principles, structure, and key requirements of ISO 9001, ISO 14001, and ISO 45001.
- To identify common clauses across the three standards and explore the benefits of integrating them.
- To implement a risk-based approach for IMS planning and execution.
- Recognize the documentation requirements and management system processes for effective integration.
- To enhance operational performance, compliance, and stakeholder satisfaction through IMS.

DURATION

- 3 Days
- 7 Hours/day
(9 am - 5 pm) with One Hour Break

FEE

- Online: RM 1080
- Face-to-face: RM 1944
(Included 8% SST)

FOR WHO

Quality, Environmental, and Safety Managers, IMS Coordinators and Auditors, Process Owners and Department Heads, Individuals involved in ISO implementation

AGENDA DAY 1

Time	Activity
9.00 am	Registration & Introduction <ul style="list-style-type: none">• Welcome address• Course objectives and overview
9.30 am	Introduction to IMS and Key Concepts <ul style="list-style-type: none">• Benefits of integrating ISO 9001, ISO 14001, and ISO 45001• Understanding Annex SL
11.00 am	ISO 9001: Quality Management System (QMS) Requirements <ul style="list-style-type: none">• Context of the organization• Leadership and planning for quality
1.00 pm	Lunch
2.00 pm	ISO 14001: Environmental Management System (EMS) Requirements <ul style="list-style-type: none">• Environmental context and risks• Lifecycle perspective
3.30 pm	ISO 45001: Occupational Health and Safety (OHS) Requirements <ul style="list-style-type: none">• Hazard identification and risk assessment• Worker participation and consultation
4.30 pm	Q&A Session
5.00 pm	End of Day 1

AGENDA DAY 2

Time	Activity
9.00 am	Day 1 recap
9.30 am	Risk-Based Thinking Across IMS <ul style="list-style-type: none">• Risk identification and evaluation techniques• Establishing objectives and performance indicators
11.00 am	Documentation and Process Requirements <ul style="list-style-type: none">• Documented information management• Developing IMS process flowcharts
1.00 pm	Lunch
2.00 pm	IMS Implementation Strategies <ul style="list-style-type: none">• Steps for integration and resource allocation• Case study: Successful IMS integration
3.30 pm	Workshop
4.30 pm	Q&A Session
5.00 pm	End of Day 2

AGENDA DAY 3

Time	Activity
9.00 am	Day 2 recap
9.30 am	Internal Auditing and Performance Evaluation <ul style="list-style-type: none">• Planning and conducting IMS audits• Key performance indicators and monitoring
11.00 am	Corrective Actions and Continual Improvement <ul style="list-style-type: none">• Root cause analysis techniques• Best practices for corrective actions
1.00 pm	Lunch
2.00 pm	Workshop
3.30 pm	Course Review and Q&A <ul style="list-style-type: none">• Q&A session• Participant presentations
4.30 pm	Q&A Session
5.00 pm	End of Day 3