





ISO 9001:2015 QUALITY MANAGEMENT SYSTEM (QMS) UNDERSTANDING REQUIREMENTS

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PROGRAM OVERVIEW

The program provide guidance concerning changes to requirements of ISO 9001 and describe the steps needed for implementation by the organization. It is designed for anyone involved in the setup, implementation, maintenance and improvement of a QMS. This training reviews the current final draft of the standard, its structure, implications, and potential impact on organizations that have already implemented it.

OBJECTIVES

- To gain knowledge to enhance understanding on ISO 9001:2015 and its implementation
- Be able to understand the concept of ISO 9001:2015 for implementation
- Able to understand ISO 9001:2015 requirements and its application
- To assist and understand to develop documents related to organisation.

COURSE CONTENT

- Introduction to program course
- Benefits and Purposes of new update
- Elements of ISO 9001:2015
- The differences and additional requirements introduced in ISO 9001:2015
- Preparation towards Implementation of ISO 9001:2015
- Impact of the changes to organizations
- Transition process
- Certification Process
- Steps Towards Implementation Quality Management Systems

FOR WHO

Managers, executives, engineers, professionals and employees involved in QMS and others whose job function will ultimately affect the quality and efficiency of the company and its products.

DURATION

- 2 Days
- 7 Hours/day (9 am – 5 pm) with One Hour Break

FEE

Online: RM 864
Face-to-face: RM 1384
(Included SST 8%)

AGENDA

Day 1

- 8.30 am Participant's arrival and registration
- 9.00 am Introduction to Quality Management Systems (QMS)
- Overview of ISO 9001:2015
 - Key Principles of Quality Management
- 10.45 am Understanding the Structure of ISO 9001:2015
- High-Level Structure (HLS) of ISO Standards
 - Clauses and Their Interconnections
- 1.00 pm Lunch
- 2.00 pm Context of the Organization and Leadership
- Clause 4: Understanding the Organization and Its Context
 - Clause 5: Leadership and Commitment
- 3.45 pm Planning and Risk-Based Thinking
- Clause 6: Planning for the QMS
 - Risk Management and Opportunities
- 5.00 pm Training End

Day 2

- 8.30 am Participant's arrival and registration
- 9.00 am Day 1 Recap
- 9.30 am Support and Operation
- Clause 7: Support (Resources, Competence, Communication, Documentation)
 - Clause 8: Operation (Operational Planning and Control)
- 11.00 am Performance Evaluation
- Clause 9: Monitoring, Measurement, Analysis, and Evaluation
 - Internal Audits and Management Reviews
- 1.00 pm Lunch
- 2.00 pm Improvement
- Clause 10: Continual Improvement
 - Managing Nonconformities and Corrective Actions
- 3.15 pm Practical Application and Case Studies
- Identifying Gaps in QMS Implementation
 - Group Exercises and Real-Life Scenarios
- 5.00 pm Training End

ATTENTION

- Once a registration is confirmed, NO CANCELLATION IS ALLOWED.
- If the registered delegate is unable to attend, a substitute is allowed without payment of an administration fee
- All cancellations must be done in writing (letter/email) to Trans Certification & Inspection Sdn Bhd.
- A full (100%) refund may be granted if the course is cancelled by Trans Certification & Inspection Sdn Bhd.
- Trans Certification & Inspection Sdn Bhd reserves the right to cancel or postpone the programme due to unforeseen circumstances.
- Trans Certification & Inspection Sdn Bhd also reserves the right to modify the advertised topics or course timings whenever necessary.
- Late payment is subject to "1.5% late payment interest per month, on daily rest".

Condition	For PAID Registrants	For UNPAID Registrants
Cancellation more than 14 working days prior to training	Full refund	Not applicable
Cancellation less than 14 working days but more than 7 working days prior to training	10% administration fee chargeable	10% administration fee chargeable
Cancellation less than 7 working days prior to training	No refund	Full fees chargeable
Participant no-show	No refund	Full fees chargeable