

24 March 2025

Dear Stakeholders,

Invitation to comment on MSPO Annual Surveillance Assessment 1 (ASA 1) of FGV Refineries Sdn Bhd (Kuantan Oil Products)

FGV Refineries Sdn Bhd has appointed Trans Certification & Inspection Sdn. Bhd. (TRANS) to conduct MSPO Annual Surveillance Assessment 1 (ASA 1) of its **FGV Refineries Sdn Bhd (Kuantan Oil Products)** Scheme Smallholders. The assessment will be conducted at **1 mill** managed **FGV Refineries Sdn Bhd (Kuantan Oil Products)**.

Trans Certification & Inspection Sdn. Bhd. plans to conduct ASA 1 **FGV Refineries Sdn Bhd (Kuantan Oil Products)** on **24.04.2025**. The assessment will be conducted based on the Malaysian Sustainable Palm Oil (MSPO) MS 2530-4-2:2022 General Principles for Palm Oil Processing Facilities. Copy of Standard MS 2530-4-2:2022 General Principles for Palm Oil Processing Facilities can be occupied from Department Standards Malaysia through email at: central@jsm.gov.my. The assessment will cover legal, environment, economical, workers' health and safety, and social aspects as required by MSPO.

The following are the information on the certification unit:

Mill	Address	Type of processing facilities	GPS Reference
FGV Refineries Sdn Bhd (Kuantan Oil Products)	274/88, Kawasan Pelabuhan Kuantan, 26080 Kuantan, Pahang	Crude palm oil refining: <ul style="list-style-type: none"> • <i>Refined Bleached Deodorized Palm Oil (RBDPO)</i> • <i>Palm Fatty Acid Distillate (PFAD)</i> • <i>Olein and Sterin</i> 	3.9656304755909675, 103.42814301480745

Trans Certification & Inspection Sdn. Bhd. Company was establishing since 2017 mainly provider sustainable, quality management, product certification. Since 2015, TRANS was actively doing audited on behalf of a few of Certification Body. TRANS has established a Standard Operating Procedure for Appeal and Complaint that can be occupied TRANS website: <https://transcert.com.my/complaint-procedure/>.

The TRANS Audit Team assigned for **FGV Refineries Sdn Bhd (Kuantan Oil Products)**

- i) Mr. Azmi Bin Adnan as Lead Auditor (Legal, Social and Internal and External Stakeholder Consultation)
- ii) Mr. Mohd Fikhri Haizum Bin Isamuddin as Team Member (Environmental and HCV)
- iii) Mr. Kamal Arifin Bin Mat Piah as Team member (Environmental and HCV)

In preparation for the assessment, related stakeholders are invited to provide written input to the assessment by commenting on related aspects. An operation particularly on environment or social aspect. Date and time for consultation of interested parties are as follow:

Date : 24.04.2025
Time : 10.00 am – 12.00 pm
Location : 274/88, Kawasan Pelabuhan Kuantan, 26080 Kuantan, Pahang

If you do not have the opportunity to attend this assessment meeting, you are invited to email the issue that want to be raised to our auditor during / after the course of the Malaysian Sustainable Palm Oil Assessment.

Topic that you may wish to comment are as follows:

- Environmental Protection
- Biodiversity conservation
- Opportunity for employment
- Company approach to community development
- Your relationship with the company
- Participation in decision making
- Free, prior and informed consent
- Suggestion for improvement

Comment received within 30 days from the date of this letter will be considered in the Assessment. Please include the following details in case we may need to contact you for clarification or follow-up on any issue raised by you.

Name:	
Address:	
E-mail:	
Phone Number:	
Fax Number:	

If you wish your comments to be treated confidentially or to remain anonymous, please mark your reply "IN CONFIDENCE"

Please direct your comments to:

Certifier

Atika Binti Bakar
Trans Certification & Inspection Sdn. Bhd.
No. B30, Tingkat 1,
Jalan IM2/5, Bandar Indera Mahkota,
25200 Kuantan Pahang
Tel: +609-5751333.
Email: info@transcert.com.my

Thank you very much for your input.

Your sincerely,



Atika Binti Bakar

Certifier

Trans Certification & Inspection Sdn. Bhd.