

27th March 2025

Dear Stakeholders,

Invitation to comment on MSPO Initial Assessment of FELDA Gugusan Jengka 21

FELDA Gugusan Jengka 21 has appointed Trans Certification & Inspection Sdn. Bhd. (TRANS) to conduct MSPO Annual Surveillance Audit (ASA 1) of its FELDA Gugusan Jengka 21 Scheme Smallholders. The assessment will be conducted at 5 Estate has been managed by FELDA Gugusan Jengka 21.

Trans Certification & Inspection Sdn. Bhd. plans to conduct annual surveillance audit (ASA 1) of FELDA Gugusan Jengka 21 from 26/05/2025 until 30/05/2025. The assessment will be conducted based on the Malaysian Sustainable Palm Oil (MSPO) MS 2530-2-2:2022 General principles for organised smallholders (less than 40.46 hectares). Copy of Standard MS 2530-2-2:2022 can be occupied from Department Standards Malaysia through email at: central@jsm.gov.my. The assessment will cover legal, environment, economical, workers' health and safety, and social aspects as required by MSPO.

The following are the information on the certification unit:

Plantations	Address	Total Area (Ha)	Total Smallholders	GPS Reference
Jengka 25 Estate	Felda Jengka 25, 26400 Bandar Pusat Jengka, Pahang.	961.47	152	N 3.729994 E 102.431576
Jengka 13 Estate (Putri Malu)	Pejabat Felda Jengka 13, Felda Jengka 13 26400, Bandar Pusat Jengka, Pahang.	1723.23	391	N 3°45'37.9" E 102°28'387"
Jengka 12 Estate (Melor)	Pejabat Felda Jengka 12, Felda Jengka 12 26400, Bandar Pusat Jengka, Pahang.	2009.6	393	N 3°45'54" E 102°29'56"
Jengka 14 Estate (Bunga Raya)	Pejabat Felda Jengka 14 Felda Jengka 14 26400, Bandar Pusat Jengka, Pahang.	2347.70	382	N 3°45'548" E 102°31'246"
Jengka 23 Estate	Felda Jengka 23, 26400 Bandar Pusat Jengka, Pahang.	2,242.00	443	N 3.634750 E 102.475680

Trans Certification & Inspection Sdn. Bhd. Company was establishing since 2017 mainly provider sustainable, quality management, product certification. Since 2015, TRANS was actively doing audited on behalf of a few of Certification Body. TRANS has established a Standard Operating Procedure for Appeal and Complaint that can be occupied TRANS website: <https://transcert.com.my/complaint-procedure/>. The TRANS Audit Team assigned for the initial assessment of is as follows:

- i) Mohd Johari bin Md Kassim as Lead Auditor (Legal, Social and Internal and External Stakeholder Consultation)
- ii) Mohd Irwan bin Senin as Team Member (Traceability and Legal & Compliance)
- iii) Syed Ammar Ashraff bin Syed Mohammad Nasser as Team Member (Management Commitment Aspect, Environmental and HCV)

In preparation for the assessment, related stakeholders are invited to provide written input to the assessment by commenting on related aspects in FELDA Gugusan Jengka 21 operation particularly on environment or social aspect. Date and time for consultation of interested parties are as followed:

Plantations	Date	Time	Address
FELDA Jengka 25	26/05/2025	10.00 am	Felda Jengka 25, 26400 Bandar Pusat Jengka, Pahang.
FELDA Jengka 13	27/05/2025	10.00 am	Felda Jengka 13, 26400 Bandar Pusat Jengka, Pahang.
FELDA Jengka 12	28/05/2025	10.00 am	Felda Jengka 12, 26400 Bandar Pusat Jengka, Pahang.
FELDA Jengka 14	29/05/2025	10.00 am	Felda Jengka 14, 26400 Bandar Pusat Jengka, Pahang.
FELDA Jengka 23	30/05/2025	10.00 am	Felda Jengka 23, 26400 Bandar Pusat Jengka, Pahang.

If you do not have the opportunity to attend this assessment meeting, you are invited to email the issue that want to be raised to our auditor during / after the course of the Malaysian Sustainable Palm Oil Assessment.

Topic that you may wish to comment are as follows:

- Environmental Protection
- Biodiversity conservation
- Opportunity for employment
- Company approach to community development
- Your relationship with the company
- Participation in decision making
- Free, prior and informed consent
- Suggestion for improvement

Comment received within 30 days from the date of this letter will be considered in the Assessment. Please include the following details in case we may need to contact you for clarification or follow-up on any issue raised by you.

Name:	
Address:	
E-mail:	
Phone Number:	
Fax Number:	

If you wish your comments to be treated confidentially or to remain anonymous, please mark your reply "IN CONFIDENCE"

Please direct your comments to:

Scheme Coordinator (Acting)

Mohd Johari bin Md Kassim
Trans Certification & Inspection Sdn. Bhd.
No. B30, Tingkat 1,
Jalan IM2/5, Bandar Indera Mahkota,
25200 Kuantan Pahang
Tel: +609-5751333.
Email: info@transcert.com.my

Thank you very much for your input.

Your sincerely,



Mohd Johari bin Md Kassim

Scheme Coordinator (Acting)

Trans Certification & Inspection Sdn. Bhd.