

TRANS CERTIFICATION & INSPECTION SDN. BHD.



Contacts

09-5751333 / 0139108724

Address

B30, Level 1, Jalan IM 2/5, Bandar Indera
Mahkota, 25200 Kuantan, Pahang

MSPO SUPPLY CHAIN CERTIFICATIONS

RECERTIFICATION - Audit Report

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MSPO SUPPLY CHAIN CERTIFICATIONS AUDIT REPORT RECERTIFICATION ASSESSMENT (2024)

**DELIMA OIL PRODUCTS SDN. BHD.
PLO238, JALAN TIMAH 1,
KAWASAN PERINDUSTRIAN PASIR GUDANG,
81700 PASIR GUDANG, JOHOR.**

001-2024-SCCS – DELIMA OIL PRODUCTS SDN. BHD.

Audit date:	09 MAY 2024	
Report prepared by:	MOHD JOHARI BIN MD KASSIM	(Lead Assessor)
Report prepared on:	10 MAY 2024	
Certification decision by:	ATIKA BINTI BAKAR	(Certifier)
Certification decision on:	20 MAY 2024	

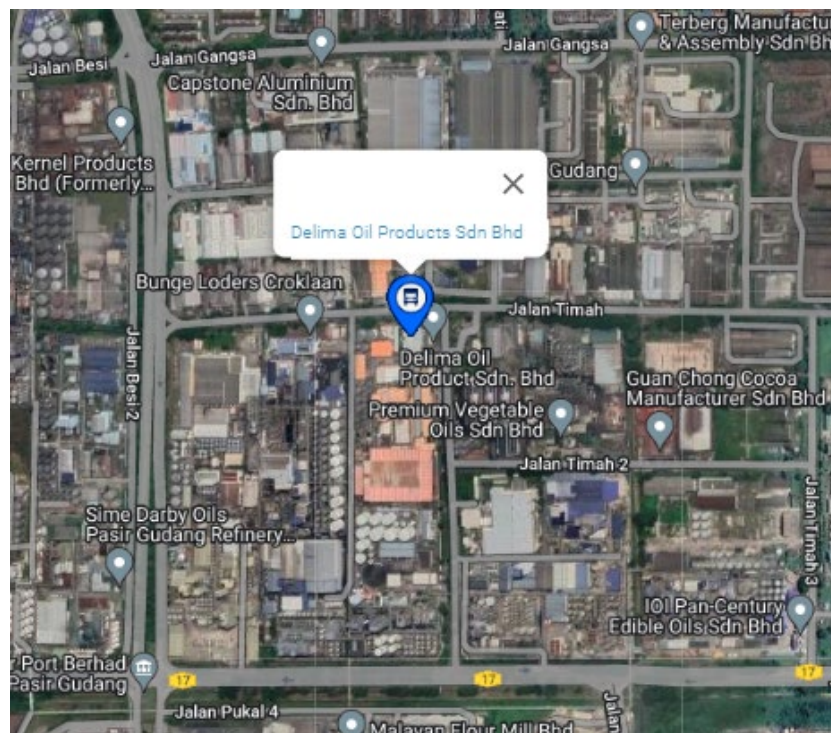
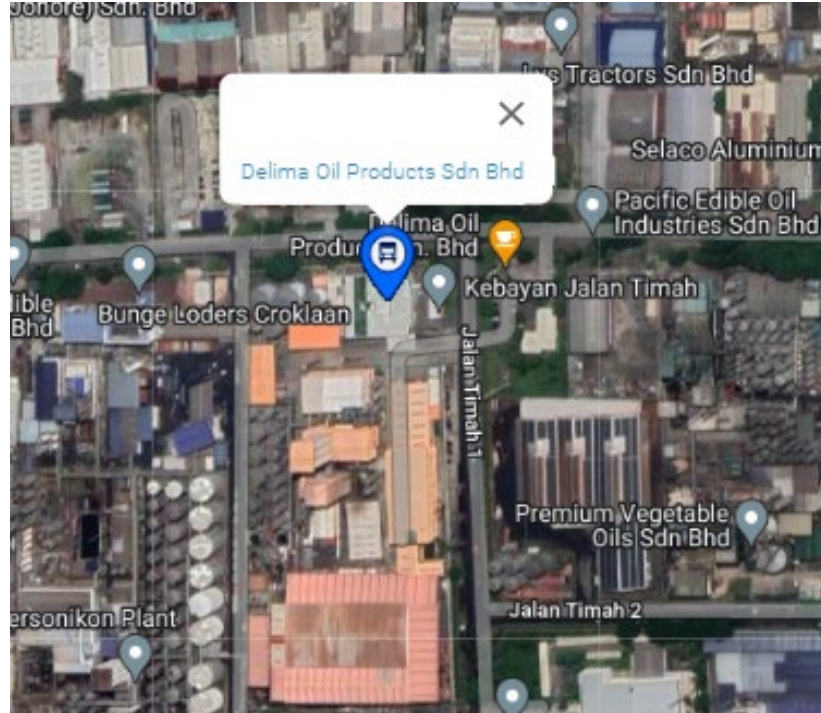
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PART 1: CERTIFIED COMPANY DETAILS

1.1 Company Details	
Name of Company:	DELIMA OIL PRODUCTS SDN. BHD.
Main Address :	Level 3A, Wisma FGV, Jalan Raja Laut, 50350, Kuala Lumpur.
Management’s Representative Details	
Name:	Mr Raja Mohd Nazmi Raja Azlan
Email Address:	nazmi.ra@fgvholdings.com
MPOB License Details	
MPOB License’s No.:	558511006000
Expiry Date:	28.02.2025
Date of Certificate Issued and Validity:	25.05.2024 to 24.05.2029
Scope of Audit:	Production of MSPO Certified RBDPO, PFAD, Olein and Stearin
Supply Chain Model:	Mass Balance Model (Fixed Inventory Period)
Type of Facilities:	Palm Oil Refinery
Product(s) included in Certification:	RBDPO, PFAD, Olein and Stearin
Other Sustainability Certifications:	Not Applicable

1.2 Certified Unit Details		
Name of Certified Unit:	DELIMA OIL PRODUCTS SDN. BHD.	
Address of Certified Unit:	Delima Oil Products Sdn. Bhd. PLO238, Jalan Timah 1, Kawasan Perindustrian Pasir Gudang, 81700 Pasir Gudang, Johor.	
Processing Capacity:	1300 MT/H	
GPS Coordinate:	Latitude: N 1°26'57.7"	Longitude: E 103°54'36.5"

Map Showing the Location of Certified Unit

1.3 Facilities included in the Scope of the Audit

Changes since previous audit: Yes ☐ No ☒

Outsourced companies included in the scope of the audit.

☐ Yes. Please list down in the below table.

☒ N/A. (if no outsourcing activity)

Name of company	Location address	Type of Outsourced Activity	Visited
Not Applicable	Not Applicable	Not Applicable	<input type="checkbox"/>

1.4 Audit Program

List out the planning of the audit cycle for 5-years certification

Audit Type	Year	Executed Audit date
Main Assessment	2019	09.05.2019
ASA1	2020	23.04.2020
ASA2	2021	23.08.2021
ASA3	2022	06.07.2022
ASA4	2023	19.06.2023
Re-assessment	2024	09.05.2024

PART 2: SUMMARY OF THE REPORT AND SCOPE OF THE AUDIT

2.1 MSPO SCCS Summary Report

Summary report of the audit including a brief description of the scope of certification and supply chain model(s) used

The audit was conducted on 09th May 2024 for Recertification Audit to verify that Delima Oil Products Sdn Bhd, a refinery unit is in compliance with the MSPO Supply Chain Certification Standard, (MSPO SCCS-01) 2018 by using Supply Chain Mass Balance Model. The audit scope is the processing of Crude Palm Oil (CPO) into sustainable products of Refined Bleached Deodorized Palm Oil (RBDPO), Palm Fatty Acid Distillate (PFAD), Olein, and Stearin. Delima Oil Products (DOP) also manufactures and packages cooking oil products for the local market. The buyer is the end-user of the cooking oil product.

The record of complaints is well maintained. However, there is no complaint related to the product's quality since 2023 as to-date. The record-keeping period stated that all documents related to MSPO SCCS should be kept for a minimum of 3 years. The verification is done through the company procedure, management documents, and supplier documents. The procedure of traceability and MSPO Trace is available and well implemented by the management.

The list of suppliers are well maintained with the information of supplier names and addresses. There are about 42 suppliers of the same FGV Group and the validity of the MSPO certificate is verified through the MSPO Trace platform.

The management has established an SOP for MSPO Claim as stated in item 6.11 (claims) of Prosedur Operasi Standard (SOP), MSPO Supply Chain Certification (Delima Oil Products): Document. No: FGV/GSD-SCCD/SOP/011, Version No: 1.0, Effective date: 7th April 2021. This is to ensure only MSPO Certified products which allow for MSPO claims.

The Delima Oil Products Sdn Bhd has agreed with MPOCC to have the MSPO logo on their end product. The Logo Usage Claim agreement is verified and signed by both parties:

MPOCC: Mr. Chew Ji Seng (CEO)

Date: 29.07.2019

DOP: Mr Shammim Azad Kamruzaman (Acting CEO)

Date: 19.06.2019

MSPO Logo Numb: MSPO/3-1-0001

Verified with the management, that there is a logo usage at Delima Oil Products Sdn Bhd at the time of audit for their end product which is Cooking Oil (CP6) with SAJI brand . From the Mass Balance record, there is a transaction of purchasing or incoming sustainable materials of CPO and also a production of sustainable materials of RBDPO and Olein since January 2024 as to-date. The mass balance record at Delima Oil Products Sdn Bhd is verified using a Fixed Inventory Period.

Based on the result of this audit, the audit team has concluded that the Delima Oil Products Sdn Bhd management has demonstrated compliance with the standards and requirements of MSPO SCCS, during the audit there is no Non-Conformance was raised. Conclusively, the audit team recommends for recertification.

PART 3: MSPO CERTIFIED PRODUCTS / MASS BALANCE SAMPLE

3.1 MSPO SCCS Certified Volumes

Confirmation of the company's summary of annual certified volume of MSPO certified Palm Oil Products or Palm Derivatives over a specified period (not applicable for the first certification)

Month Sampled: (April 2024)

Purchased

Month	Supplier	Product	Volume (Mt)
April	KS MAOKIL	CPO	1,164.65
April	KS SEMENCHU	CPO	218.99
April	KS SELANCAR 2B	CPO	1568.63
April	KS SELENDANG	CPO	2025.33
April	KS KAHANG	CPO	257.82

Sold

Month	Supplier	Product	Volume (Mt)
NIL	NIL	NIL	NIL

PART 4: BACKGROUND TO THE REPORT

4.1 MSPO Supply Chain Standard

MSPO Supply Chain Certification Standard, (MSPO SCCS-01) 2018

4.2 Certification Body

TRANS CERTIFICATION & INSPECTION SDN. BHD.

4.3 The Lead Auditor

Name	Qualifications
MOHD JOHARI BIN MD KASSIM	Graduated qualification in Biology with 12 years working experience in palm oil and sales industry. Involved in MSPO auditing since Oct 2017. Fully trained in similar agri-culture certification programmes such as RSPO SCCS, ISCC, INS. Member of TCI audit team since 2017. Involved in audits conducted in Malaysia, Completed ISO 9001:2015 lead auditor course in January 2016.

4.4 The Certification Decision Management Team

Name	Qualifications
ATIKA BINTI BAKAR	Graduate qualification in Bachelor of Forestry Science Majoring in Forest Plantation and Agroforestry at University Malaysia Sabah. Attended TCI internal trainings ISO/IEC 17065, ISO/IEC 17021, MS2530:2013, and OCB OPMC 1-4. Experience in Forest Management Unit and MSPO since 2019. Able to communicate in Bahasa Malaysia and English.

4.5 Summary of previous certification assessments and conclusion, with recommendations or non-conformances

(Not applicable for main assessment reports)

The audit was conducted on 19th June 2023 for annual surveillance 4 (ASA 4) to verify that Delima Oil Product, a refinery unit is in compliance with the MSPO Supply Chain Certification Standard, (MSPO SCCS-01) 2018 by using Supply Chain Mass Balance Model. The audit scope is the processing of Crude Palm Oil (CPO) into sustainable products of Refined Bleached Deodorized Palm Oil (RBDPO), Palm Fatty Acid Distillate (PFAD), Olein, and Stearin. Delima Oil Products (DOP) also manufactures and packages cooking oil products for the local market. The buyer is the end-user of the cooking oil product.

The record of complaints is well maintained. However, there is no complaint related to the product's quality since 2022 as to-date. The record-keeping period stated that all documents related to MSPO SCCS should be kept for a minimum of 3 years. The verification is done through the company procedure, management documents, and supplier documents. The procedure of traceability and MSPO Trace is available and well implemented by the management.

The list of suppliers is well maintained with the information of supplier names and addresses. There are about 42 suppliers of the same FGV Group and the validity of the MSPO certificate is verified through the MSPO Trace platform.

The management has established an SOP for MSPO Claim as stated in item 6.11 (claims) of Prosedur Operasi Standard (SOP), MSPO Supply Chain Certification (Delima Oil Products): Document. No: FGV/GSD-SCCD/SOP/011, Version No: 1.0, Effective date: 7th April 2021. This is to ensure only MSPO Certified products which allow for MSPO claims.

Verified with the management, that there is no logo usage at Delima Oil Products Sdn Bhd at the time of audit. From the Mass Balance record, there is no transaction of purchasing or incoming sustainable materials of CPO and no production of sustainable materials of RBDPO, PFAD, Olein and Stearin since January 2022 as to-date. The mass balance record at Delima Oil Products Sdn Bhd is verified using a continuous accounting system.

Based on the result of this audit, the audit team has concluded that the Delima Oil Products Sdn Bhd management has demonstrated compliance with the standards and requirements of MSPO SCCS, during the audit there is no Non-Conformance was raised. Conclusively, the audit team recommends for continue certification.

4.6 Audit Agenda		
Proposed Assessment Agenda for this Audit		
Prepared by	MOHD JOHARI BIN MD KASSIM (MJK)	
Approved by	PUTRI HANI NABILAH BT MEGAT ABD AZIZ (PHN)	
Time	Activity	Auditor
09:00-09:30	Opening Meeting	MJK
9.30-11.30	Document Review – MSPO SCCS 1 Requirements for Supply Chain Management 1.1 Sustainability Policy 1.2 Management Representative 1.3 Record Keeping 1.4 Procedures 1.5 Internal Audit 1.6 Management Review	MJK
11.30-12.00	2. Resource Management 2.1 Competency and Training	MJK
12.00-12.30	3. Traceability	MJK
12.30-14.00	Lunch Break	MJK
14.00-1530	4. Supply Chain Models 4.1 Segregation 4.1.1 General 4.1.2 Requirements 4.2 Mass balance 4.2.1 General 4.2.2 Requirements 4.2.3 Continuous accounting system 4.2.4 Fixed inventory periods 5. Outsourced Activities 6. Claim 7. Complaints and Grievances 8. IT Platform	MJK
1530-1600	Verify outstanding issue if applicable	MJK
1600-1700	Closing Meeting	MJK

PART 5: CLOSING MEETING

The purpose of the closing meeting is to allow the audit team to present their findings to the client, to agree dates for the completion of any corrective action required, and to establish any subsequent follow up action. The meeting is chaired by the audit team leader and wherever possible involve the same people who were present at the opening meeting.

Date of closing meeting:	09 MAY 2024
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5.1 Actions that a need to be completed prior before certification can proceed

- a) If any non-compliance was noted, then a certification decision is not possible until the client has taken steps to close out the non-compliances noted in the certification checklist.
- b) If full compliance was noted during the audit, the next step is for the checklist and audit report and any associated documentation, to be sent to the TRANS MSPO SCCS Certifier, by the lead auditor. The certifier will review the documents and may refer back to either the lead auditor or to the client for further information or clarification.
- c) Once the certifier is satisfied, a positive certification will be made, and a certificate is awarded and sent to the client. The MSPO SCCS Certificate is also publish within 14 days of the issuing of the certificate.

5.2 Confidentiality

TRANS auditors will not discuss or reveal any of the confidential information seen during the audit to any third party. Any public summary of the main assessment will be approved by the client prior to publication. The Audit Report and Awarded Certificate is a remains Confidential between Client and TRANS, and the ownership is belonging to TRANS.

PART 6: CONCLUSIONS OF THE AUDIT DETAILS

6.1 Summary of Non-Compliance (if applicable)

NC Number:	Not Applicable
Date:	Not Applicable
Reference to standard:	Not Applicable
Standard requirement:	Not Applicable
Evidence of non-compliance:	Not Applicable
Corrective action (to be filled by client)	Not Applicable
Evidence of compliance: (to be filled in by certifier)	Not Applicable
Status (closed if applicable)	Not Applicable

6.2 Certification Status of Client

Please select the applicable box, do not remove the others:

☒ Main Evaluation: All facilities included in the scope of this audit demonstrated full compliance with the MSPO SCCS.

With effect from the certification date given below, this company and all facilities mentioned in the scope of this report are considered to be certified in accordance with the MSPO SCCS.

☐ Main Evaluation: Full compliance of all facilities in the scope of this audit with the MSPO SCCS is not yet demonstrated. Identified Non-conformities need to be closed prior to certification.

☐ Surveillance audit: All facilities included in the scope of this audit demonstrated full compliance with the MSPO SCCS. The certified status is maintained.

☐ Surveillance audit: Not all facilities included in the scope of this audit demonstrated continued compliance with the MSPO SCCS. Outstanding NC's need to be closed within 3 months from the audit date.

6.3 Certificate Details and Scope

Client number:	001-2024-SCCS – Delima Oil Products
Certificate number:	MSPO SCCS-TCI-001-2024-01
Start date of certificate:	25.05.2024
End date of certificate:	24.05.2029
Date of first certification:	25.05.2024
Duration of certificate:	5 Years from date of certification

PART 7: FORMAL SIGN OFF OF AUDIT FINDINGS

7.1 Signing by the Client

I the undersigned, being the most senior relevant management representative of the operation seeking or holding certification, agree with the contents and audit findings as presented in document (MSPO SCCS Report and Checklist).

I also confirm:

- Acceptance of liability in execution of the instructions given in the document and at the closing meeting.
- That this company was made aware that the findings of the audit team are tentative; pending review and decision making by the duly designated representatives of Trans Certification International's Certifications.
- That this company was informed that until they receive written confirmation of their MSPO Supply Chain certification registration and its expiry date that they are not certified and cannot make any claims concerning certification.
- That the formal record of the closing meeting is accurate and that all agenda items were covered by the lead auditor.
- I understand the implications of non-compliance as laid out above.

Acknowledged by:

Name: SHAMMIM AZAD BIN KAMRUZAMAN

Position: CHIEF EXECUTIVE OFFICER DOPSB

Date: 15 MAY 2024



Signature

7.2 Signing by the Lead Auditor

I the undersigned, being the Lead Auditor, confirm that this report is an accurate record of the findings and of the closing meeting. I further confirm that the summary of the findings as presented in this report are a true representation of the actual findings of the audit team.

Based on the findings during the assessment, I recommended the certification unit is:

Complies ☒

Not Complies ☐

With the MSPO SCCS, I the undersigned, being the Lead Auditor, recommend that:

Granting Certificate ☐

Continue Certification ☐

Suspend Certificate ☐

Withdraw Certificate ☐

Re-certificate ☒

For **DELIMA OIL PRODUCTS SDN BHD** Certification Unit

Acknowledged by:

Name: MOHD JOHARI BIN MD KASSIM

Position: LEAD AUDITOR

Date: 20 MAY 2024



Signature

7.3 Signing by the Certifier

I, the undersigned Certifier, hereby confirm that I have conducted review as below:

- ☒ the information provided by the audit team is sufficient with respect to certification requirements and the scope for certification
- ☐ The correction, corrective action plan, and evidence for any major non-conformities has been reviewed, and accepted. The effectiveness of implementation shall be reviewed in the next year audit.
- ☐ The correction and corrective action plan, for any minor non-conformities has been reviewed and accepted.
- ☒ Audit Report has been sufficiently prepared by the audit team
- ☐ Audit team has commented on the non-conformities, where applicable, the correction and corrective actions taken by client.
- ☐ Audit team had performed evaluation for effectiveness of corrective action plan for pervious audit findings
- ☒ Has performed confirmation of the information provided to TRANS in the Application Form
- ☒ Has performed confirmation that the audit objectives have been achieved
- ☒ Has reviewed the result of recertification audit, the result of the review of system over the period of certification and complaints received from users of certification (*applicable for granting recertification only*).

Based on all the above confirmation, I the undersign Certifier recommended:

- ☐ Granting Certificate
- ☐ Maintaining Certificate
- ☒ Re-certify
- ☐ Suspend Certificate

For **DELIMA OIL PRODUCTS SDN BHD** certification unit.

For Certification Suspension Action (Only applicable for suspended client)

Suspension date: _____

Reason for suspension: _____

Date of uplift suspension: _____

Reason for uplift suspension: _____

Recommendation after suspension:

- ☐ Maintaining Certificate
- ☐ Re-certify

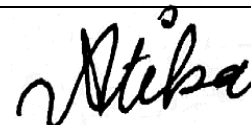
For _____ (Client's name) _____ certification unit.

Acknowledged by:

Name: ATIKA BINTI BAKAR

Position: CERTIFIER

Date: 20 MAY 2024



Signature