

21 June 2025

Dear Stakeholders,

**Invitation to comment on MSPO Annual Surveillance Audit 1 of FELDA GUGUSAN
CHIKU**

FELDA GUGUSAN CHIKU has appointed Trans Certification & Inspection Sdn. Bhd. (TRANS) to conduct **MSPO Annual Surveillance 1**. The assessment will be conducted at **8 estates** has been managed by **FELDA GUGUSAN CHIKU**.

Trans Certification & Inspection Sdn. Bhd. plans to conduct MSPO Audit Surveillance 1 of **FELDA GUGUSAN CHIKU** on **21.07.2025** until **23.07.2025**. The assessment will be conducted based on the Malaysian Sustainable Palm Oil (MSPO) MSPO 2530:2022 - 2.2: General Principles for Organised smallholders (less than 40.46 hectares). Copy of MSPO 2530:2022-2.2 can be occupied from Department Standards Malaysia through email at: mysol@jsm.gov.my. The assessment will cover legal, environment, economical, workers' health and safety, and social aspects as required by MSPO.

The following are the information on the certification unit:

Estate	Address	Total Area (ha)	GPS Reference
FELDA CHIKU 01	Felda Chiku 01,P.O. Gua Musang,18300 Gua Musang,Kelantan Darul Naim.	1921.07	4°54'31.4"N 102°10'19.9"E
FELDA CHIKU 02	Felda Chiku 02,P.O. Gua Musang,18300 Gua Musang,Kelantan Darul Naim.	1218.60	4°55'46.4"N 102°10'54.2"E
FELDA CHIKU 03	Felda Chiku 03,P.O. Gua Musang,18300 Gua Musang,Kelantan Darul Naim.	1316.88	4°58'17.5"N 102°12'00.6"E
FELDA CHIKU 05	Felda Chiku 05, P.O. Gua Musang,18300 Gua Musang,Kelantan Darul Naim.	1495.07	4°59'13.0"N 102°12'10.3"E
FELDA CHIKU 06	Felda Chiku 06, P.O. Gua Musang,18300 Gua Musang,Kelantan Darul Naim.	880.93	4°59'06.9"N 102°11'39.5"E
FELDA CHIKU 07	Felda Chiku 07, P.O. Gua Musang,18300 Gua Musang,Kelantan Darul Naim.	1192.63	5°01'50.2"N 102°08'57.2"E
FELDA ARING 01	Felda Aring 01, P.O. Gua Musang, 18300 Gua Musang, Kelantan Darul Naim.	952.90	4°54'29.4"N 102°04'49.4"E
FELDA PERASU	Felda Perasu,18300 Gua Musang,Kelantan Darul Naim.	836.67	4°54'29.4"N 102°04'49.4"E

Trans Certification & Inspection Sdn. Bhd. Company was establishing since 2017 mainly provider sustainable, quality management, product certification. Since 2015, TRANS was actively doing audited on behalf of a few of Certification Body. TRANS has established a Standard Operating Procedure for Appeal and Complaint that can be occupied TRANS website: <https://transcert.com.my/complaint-procedure/>. The TRANS Audit Team assigned for Annual Surveillance 1 of **FELDA GUGUSAN CHIKU** is as follows:

- i) Mr. Mohamad Irwan Bin Senin as Lead Auditor (Legal, Social and Internal and External Stakeholder Consultation)
- ii) En. Kamal Arifin Bin Mat Piah as Auditor (Traceability and HCV)
- iii) En. Syed Ammar Ashraff Bin Syed Mohammad Nasser as Auditor (Best Practices)

In preparation for the assessment, related stakeholders are invited to provide written input to the assessment by commenting on related aspects. An operation particularly on environment or social aspect. Date and time for consultation of interested parties are as follow:

Date	Time	Address	GPS Reference
21 July 2025	10.00am – 12:00pm	Pejabat Felda Perasu, 18300 Gua Musang, Kelantan Darul Naim.	4°54'29.4"N 102°04'49.4"E
22 July 2025	10.00am – 12:00pm	Pejabat Felda Chiku 06, P.O. Gua Musang, 18300 Gua Musang, Kelantan Darul Naim.	4°59'06.9"N 102°11'39.5"E
23 July 2025	10.00am – 12:00pm	Pejabat Felda Chiku 02, P.O. Gua Musang, 18300 Gua Musang, Kelantan Darul Naim.	4°55'46.4"N 102°10'54.2"E

If you do not have the opportunity to attend this assessment meeting, you are invited to email the issue that want to be raised to our auditor during / after the course of the Malaysian Sustainable Palm Oil Assessment.

Topic that you may wish to comment are as follows:

- Environmental Protection
- Biodiversity conservation
- Opportunity for employment
- Company approach to community development
- Your relationship with the company
- Participation in decision making
- Free, prior and informed consent
- Suggestion for improvement

Comment received within 30 days from the date of this letter will be considers in the Assessment. Please include the following details in case we may need to contact you for clarification or follow-up on any issue raised by you.

Name:	
Address:	
E-mail:	
Phone Number:	
Fax Number:	

If you wish your comments to be treated confidentially or to remain anonymous, please mark your reply "IN CONFIDENCE"

Please direct your comments to:

MSPO Scheme Coordinator

Nurul Basyirah bt Bahrum
Trans Certification & Inspection Sdn. Bhd.
No. B30, Tingkat 1,
Jalan IM2/5, Bandar Indera Mahkota,
25200 Kuantan Pahang
Tel: +609-5751333.
Email: info@transcert.com.my

Thank you very much for your input.

Your sincerely,



Nurul Basyirah bt Bahrum

MSPO Scheme Coordinator

Trans Certification & Inspection Sdn. Bhd.