

2 September 2025

Dear Stakeholders,

Invitation To Comment on MSPO RECERTIFICATION ANNUAL SURVEILLANCE AUDIT 1 for FELDA GUGUSAN TROLAK

FELDA GUGUSAN TROLAK has appointed Trans Certification & Inspection Sdn. Bhd. (TRANS) to conduct MSPO Recertification Annual Surveillance Audit 1 of its management unit. The certification audit will be conducted on **4 Estate** managed by **FELDA GUGUSAN TROLAK**.

Trans Certification & Inspection Sdn. Bhd. plans to conduct the certification audit for **FELDA GUGUSAN TROLAK** on **29-2.10.2025** in accordance with **MS 2530:2022: Malaysian Sustainable Palm Oil (MSPO) - Part 2.2: General principles for organised smallholder (less than 40.46 hectares)**. Copy of Standard MS 2530:2022 – 2-2 can be occupied from Department Standards Malaysia through email at: mysol.jsm.gov.my. The assessment will cover legal, environment, economical, workers' health and safety, and social aspects as required by MSPO.

The following are the information on the certification unit:

Estate	Address	GPS Coordinate	Area (ha)
Rancangan FELDA Sg Klah	FELDA Sungai Klah, 35600 Sungkai, Perak	3.9865, 101.3684	1541.09
Rancangan FELDA Trolak Utara	FELDA Trolak Utara, Ladang Felda Trolak Utara, Mukim Sungkai, Batang Padang, Perak	3.9532, 101.2297	1867.37
Rancangan FELDA Trolak Selatan	FELDA Trolak Selatan, Mukim Sungkai Dan Slim, Batang Padang, Perak	3.9159, 101.3847	2427.96
Rancangan FELDA Trolak Timur	FELDA Trolak Timur, Mukim Slim, Batang Padang, Perak	3.5621, 101.2439	2665.76
Rancangan FELDA Sg Behrang	FELDA Sg Behrang, Mukim Ulu Bernam Timur, Slim River, Perak	3.7769, 101.4565	1899.29
Rancangan FELDA Besout 01	FELDA Gunong Besout 1, 35600 Sungkai, Perak	3.8970, 101.2693	2216.72
Rancangan FELDA Besout 02	FELDA Gunong Besout 01, 35600 Sungkai, Perak	3.9298, 101.3658	2074.94
Rancangan FELDA Besout 03	FELDA Gunong Besout 03, 35600 Sungkai, Perak	3.8223, 101.2986	1081.19
Rancangan FELDA Besout 04	FELDA Gunong Besout 04, 35600 Sungkai, Perak	3.7802, 101.2739	885.74
Rancangan FELDA Besout 05	FELDA Gunong Besout 05, Mukim Ulu Bernam Barat, 35600 Batang Padang, Perak	3.7195, 101.2969	409.30

Trans Certification & Inspection Sdn. Bhd. Company was establishing since 2017 mainly provider sustainable, quality management, product certification. Since 2015, TRANS was actively doing audited on behalf of a few of Certification Body. TRANS has established a Standard Operating Procedure for Appeal and Complaint that can be occupied TRANS website: <https://transcert.com.my/complaint-procedure/>. The TRANS Audit Team assigned for FELDA GUGUSAN TROLAK is as follows:

- i) Mr. Azmi b Adnan as Lead Auditor (Safety and Health and Social Aspects and Best Practices)
- ii) Mr. Mohd Asnawi Nazran b Zaili as Auditor (Legal Requirements, Environmental and Stakeholders Consultations)
- iii) Mr. Mohd Fikhri Haizum b Isamuddinj as Auditor (Legal Requirements, Environmental and Stakeholders Consultations)
- iv) Mr. Mohamad Nadzmi b Mohmad Sakarno as Auditor (Legal Requirements, Environmental and Stakeholders Consultations)

In preparation for the assessment, related stakeholders are invited to provide written input to the assessment by commenting on related aspects. An operation particularly on environment or social aspect. Date and time for consultation of interested parties are as follow:

Estate Name	Address	GPS Reference	Date & Time
Rancangan FELDA Trolak Utara	FELDA Trolak Utara, Ladang Felda Trolak Utara, Mukim Sungkai, Batang Padang, Perak	3.9532, 101.2297	29 September 2025 10:00 am
Rancangan FELDA Trolak Timur	FELDA Trolak Timur, Mukim Slim, Batang Padang, Perak	3.5621, 101.2439	30 September 2025 10:00 am
Rancangan FELDA Besout 02	FELDA Gunong Besout 01, 35600 Sungkai, Perak	3.9298, 101.3658	1 Oktober 2025 10:00 am
Rancangan FELDA Besout 05	FELDA Gunong Besout 05, Mukim Ulu Bernam Barat, 35600 Batang Padang, Perak	3.7195, 101.2969	2 Oktober 2025 10:00 am

If you are unable to attend the assessment meeting, you are invited to send an email to the auditor regarding any issues you wish to raise during or after the Malaysian Sustainable Palm Oil (MSPO) assessment. Topic that you may wish to comment are as follows:

- Environmental Protection
- Biodiversity conservation
- Opportunity for employment
- Company approach to community development
- Your relationship with the company
- Participation in decision making
- Free, prior and informed consent
- Suggestion for improvement

You may submit written complaints or comments to us by returning the attached feedback form within 30 days from the date of this letter. If necessary, the audit team will arrange a meeting or phone discussion during or before the on-site audit to gather further information. If you wish your comments to be treated confidentially or to remain anonymous, please mark your reply "IN CONFIDENCE". We assure you that any source of information received will be treated as confidential, and any disclosure of the source will only be made with your consent.

Thank you for your feedback.

Sincerely,



Nurul Basyirah bt Bahrum
MSPO Scheme Coordinator
Trans Certification & Inspection Sdn. Bhd

STAKEHOLDER FEEDBACK FORM

To :

MSPO Scheme Coordinator

Trans Certification & Inspection Sdn. Bhd.

No. B30, Tingkat 1,

Jalan IM2/5, Bandar Indera Mahkota,

25200 Kuantan Pahang

Tel: +609-5751333.

Email: info@transcert.com.my

FEEDBACK ON MSPO AUDIT AT :

I would like to confirm that:

☐ Have no issues to be raised against the audit site.

☐ Have the following issues against the audit site:

☐ Issues related to legal compliance:

☐ Issues related to social aspects:

☐ Issues related to environmental:

☐ Issues related to safety and health:

☐ Others:

I would like to TRANS audit team to arrange discussion with the following person for further details:

Name:

Position:

Contact No:

E-mel address:

Thank You,

Yours sincerely,

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Name:

Address:

Contact No: