

TRANS CERTIFICATION & INSPECTION SDN. BHD.



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PUBLIC SUMMARY REPORT

MS 2530-4:2013

Malaysia Sustainable Palm Oil (MSPO)

Part 4: General Principal for Palm Oil Mills

**NAME OF CLIENT: FGV HOLDINGS BERHAD –
SEMENCHU PALM OIL MILL**

STANDARD: MS 2530-4:2013

RECERTIFICATION ASSESSMENT

DATE: 16 DECEMBER 2024

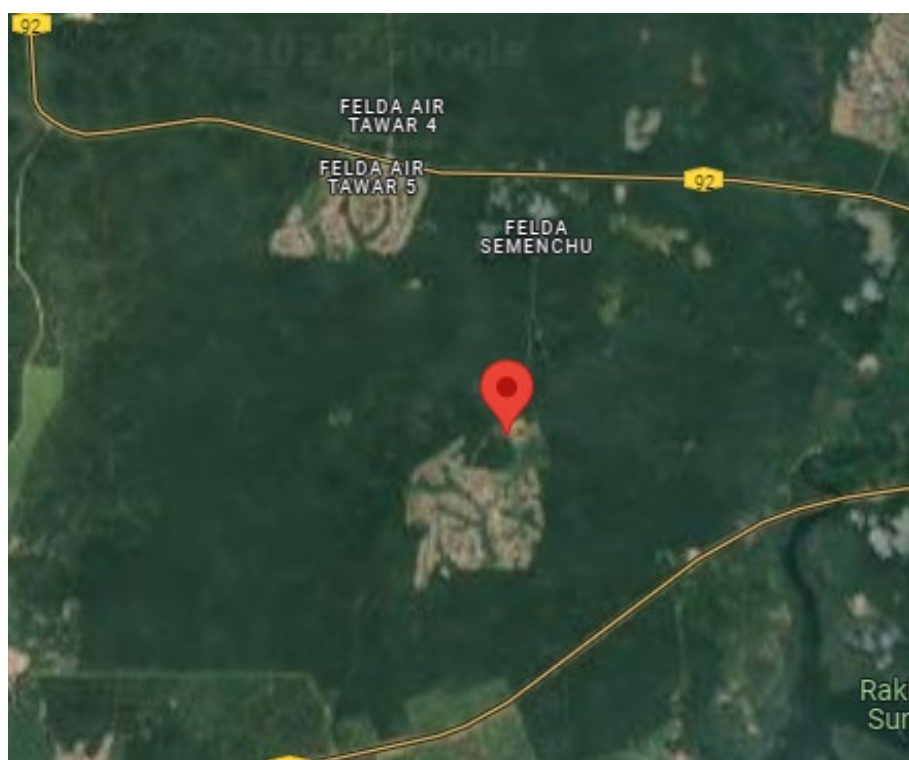
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1. DETAIL OF CERTIFICATION ASSESSMENT

Type of Certification Assessment	Recertification Assessment (Stage 2)
Audit Objectives	1. Determination of the non-conformity of the client's management system, or parts of it, with audit criteria 2. Determination of the ability of the management system to ensure client meets applicable statutory, regulatory and contractual agreement 3. Determination of the effectiveness of the management system to ensure client can reasonably expect to achieve it specific objective 4. Identification of area for improvement of the management system, as if applicable
Scope of MSPO Certification	Palm Oil Mill
MSPO Criteria and Standards used for the Assessment	MS 2530-4:2013 – General principles for palm oil mills

Map with geographical coordinate





2. DETAILS OF THE CERTIFIED ENTITY

Name of Certified Entity		FGV HOLDINGS BERHAD – SEMENCHU PALM OIL MILL
Main Address		Level 20 West, Wisma FGV, Jalan Raja Laut, 50350 Kuala Lumpur, Malaysia
Management and contact person's details	Name:	Mohd Shazwan Sharif
	Phone Number:	-
	Fax Number:	-
	Email Address:	-
MPOB License	MPOB License's No.:	500163604000
	Expiry date:	
Estimated Tonnages of Annual FFB Production		-
Scope of Activity		Sustainable Management of Palm Oil Mill.
Date of certificate issued and validity		1 st February 2025 until 31 st January 2030
Other sustainability certifications		N/A

Certified Area		
Mill	Coordinates	Total Capacity
Semenchu Palm Oil Mill	N 1° 34' 42.67" E 104° 06' 09.65"	40 Mt/Hr

3. ASSESSMENT PROCESS

3.1 Certification Bodies

No	Audit Team Members	Role & Principles Audited	Qualifications
1	MOHD FIKHRI HAIZUM BIN ISAMUDDIN [MFH]	Lead Auditor Principle: P2 & P6	Graduate in Executive Bachelor In Plantation Management At Asia eUniversity and Diploma Mechanical Engineering (Agricultural) Politeknik Kota Bharu. Has 15 years of working experience in Plantation Management. Completed in MSPO 2530:2022 Lead Auditor Course, ISO 9001:2015 Lead Auditor Training Quality Management System (QMS) and International Organics Standards USDA/NOP, EU and JAS. Able to speak and understand in Bahasa Malaysia and English
2	MOHAMAD IRWAN BIN SENIN [MIS]	Auditor Principle: P1 & P3	Graduate in Diploma Executive in Planting Management and Technology at University Malaysia Pahang. Has 13 years of working experience in Plantation Management. Completed in MSPO 2530:2013 Auditors Training Course, Integrated Management System (IMS) ISO 9001:2015 & ISO 14001:2015 Lead Auditor Training, MSPO SCCS Auditor Training, ISCC Basic Training, ISCC Waste & Residue Training, MSPO 2530:2022 Lead Auditor Training Course, Lead Auditor Training Integrated Management System (IMS) Exemplar Global Certified & Lead Auditor Course ISO 9001:2015 Quality Management System (QMS) Exemplar Global Certified. Able to speak and understand in Bahasa Malaysia and English.
3	ERMADASILA BIN MOHAMAD [EBM]	Auditor Principle: P5	Post graduate qualification in Master in Science (MSc) by Research with 7 years working experience in Lecturer and manufacturing activities. Technical QA/QC Officer at Robina Flooring in 2007. Lecturer in Applied Science Faculty, Universiti Teknologi Mara Cawangan Pahang Kampus Jengka since 2014, expert in Biodiversity and Environmental assessment. Experience in auditing sustainability and

			management system audit in Malaysia and abroad since 2017. Completed Malaysian Sustainable Palm Oil Lead Auditor course in 2017, MSPO 2.0 (MSPO MS2530:2022) Lead Auditor Course on 2023, ISO 9001:2015 Lead Auditor Course (Exemplar Global & IRCA), ISO14001:2015 Lead Auditor Course, IMS Lead Auditor Course (Exemplar Global), ISCC EU Basic Auditor Course, ISCC EU Waste and Residue Auditor Course, ISCC PLUS Auditor Course, ISCC ARIA Auditor Course, INS Auditor Course, Ocean Bound Plastic (OBP) Certification Auditor Course, SURE Certification Auditor Course, Castor CuCCESS Auditor Course, Green Gold Label (GGL) Certification Auditor Course.
4	SYED AMMAR ASHRAFF BIN SYED MOHAMMAD NASSER [SAA]	Auditor in Training Principle: P4	Graduate in Bachelor of Science (Hons) Technology and Plantation Management with more than 5 years' experience in oil palm plantation. Complete in MSPO Lead Auditor Assessment, ISO 9001:2015 Lead Auditor Assessment, Quality Management System (QMS), Integrated Management System (IMS), MSPO Internal Auditing Training, GIS Data Collection and OSH Coordinator Course. Able to speak and understand Bahasa Malaysia and English.

3.2 Audit Plan

Audit Agenda

DATE	TIME	SUBJECT	AUDITOR
16 th December 2024 (Monday)	09:00 – 09:30	Centralize Opening Meetings at Semenchu POM: - Presentation by the manager/coordinator - Presentation by Lead Auditor. ➤ Confirmation of assessment scope and finalize Audit Plan (for <i>Main Assessment Audit</i>, the stakeholder consultations shall be held along the audit progress)	ALL
	09:30 – 12:00	Semenchu POM: ➤ Site inspection (Part 4): Verify overall mill process including incoming material, sterilizer section, pressing, CPO & PK storage, Boiler & genset etc. ➤ Non-conformity Verification for Previous Year Audit ➤ Verify any outstanding issues, auditor discussion.	EBM/MFH/ MIS SAA
	12:00 – 13:00	Semenchu POM: ➤ Document Audit: - Documents review P1 – P3 (part 3), - P1: Management commitment and responsibility, - P2: Transparency, - P3: Compliance to legal requirement,	P1: MIS P2: MFH P3: MIS
	13:00 – 14:00	Lunch	ALL

	14:00 – 16:30	Semenchu POM: ➤ Document Audit: • Document review P4-P6 (Part 3), - P4: Social Responsibility, Health, Safety and Employment Conditions - P5: Environment, Natural Resources, Biodiversity and Ecosystem Service. - P6: Best Practices	P4: SAA P5: EBM P6: MFH
	16:30 – 17:30	Centralize Closing Meetings at Semenchu POM: ➤ Chaired by the audit Lead Auditor ➤ Welcome and introduction by the Lead Auditor ➤ Presentation of findings by the audit team ➤ Questions & answers and Final summary by Lead Auditor End of Assessment.	ALL

3.3 Proposed Date of Next Surveillance Audit

Date of next ASA	
The provisional date for the next ASA is:	August 2025

3.4 Audit 5 Year Audit Programme for FGV Semenchu Palm Oil Mill

Mill	1 st Year	2 nd Year	3 rd Year	4 th Year	5 th Year
FGV Semenchu Palm Oil Mill	✓	✓	✓	✓	✓

4. SUMMARY OF AUDIT RESULTS

4.1 Lead Auditor's Summary and Recommendation for Certification

This on-site assessment was conducted on **16th December 2024**. The audit program is included on the Audit Agenda. The approach to the audit was to treat the FGV HOLDINGS BERHAD – SEMENCHU PALM OIL MILL (POM) as an MSPO Certification Unit. A range of environmental and social factors was covered. This includes the assessment of environmental and social aspects, such as waste management, effluent treatment, air emissions, occupational safety and health, and stakeholder engagement with local communities.

During the audit process, the auditor conducted extensive interviews with the management, members of the employees' union and committees taking place in a formal and informal environment. During the site inspection, it is seen on the sites in excellent condition. In terms of best practices, mill management is in accordance with the SOPs set by the company and complies with the requirements of the MSPO. The audit team has confirmed that the permit documents and passports of the employees are still valid. The management was also found to constantly monitor established KPIs/objectives that significantly command the achievements of the company's corporate policy. Audit team members are satisfied with the documentation prepared by the mill management, it was easy to look at and verified during the audit time.

During the audit, there were 0 major non-conformities, 0 minor non-conformities, and 2 Opportunities For Improvement raised during the audit. Since no major or minor non-conformity were identified, FGV HOLDINGS BERHAD – SEMENCHU POM representatives was informed of the OFI for their consideration to ensure certification continuation. Continuation of certification for FGV HOLDINGS BERHAD – SEMENCHU POM is recommended based on CAR Form evaluation done by Lead Auditor and subjected to Certifier/ Scheme Coordinator decision. The effectiveness and continuous of the implementation shall be verified again in the next audit.

The audit team conducts the audit based on the sampling process of the available information.

4.2 Claim - Verification and Use of Marks/Logo (MSPO, TCI or MPOCC Logo)

Based on the on-site audit process of RECERTIFICATION ASSESSMENT (STAGE 2) FGV HOLDINGS BERHAD – SEMENCHU POM, through visibility and interviews with management representative. It has been confirmed that the management does not use Marks/logos. The management has also been informed that it is not allowed to use the MSPO logo if it is not approved by the MPOCC.

4.3 Summary of Non-Conformance and Current Status

☒	No NCR recorded. Recommended certification
☐	Minor NCR(s) recorded. Corrective action plan has been accepted. Verification of the NCR(s) to be carried out in the next audit
☐	Major NCR(s) recorded. Evidence of implementation of the corrective actions have been provided and accepted by the audit team. The NCR(s) have been satisfactorily closed out.
☒	Recommended to continue certification
☐	Major NCR(s) recorded. Evidence of implementation of the corrective actions have been provided but cannot fully accepted by the audit team. NCR(s) have not been closed out within 90 days of the audit. Recommended for suspension of the certificate

Audit Outcome	
Major NC	0
Minor NC	0
Opportunity For Improvement (OFI)	2

4.4 Issues raised during Stakeholder Consultation:

A stakeholders' consultation meeting was conducted on 16th DECEMBER 2024 to gather information from the local communities in accordance with Certification Scheme and Stakeholder Consultation requirements.

The subjects of discussion are as below:

- a. Introduction
- b. Development of oil palm plantations
- c. Community service and support provided wildlife management and wildlife corridor
- d. Type of wildlife sighted.
- e. Local communities' development.
- f. Safety and Health

The following relevant subject have been discussed during the stakeholders' consultation

Subject Discussed	Response and Action taken by Company
1. Tabika KEMAS (FELDA) Semenchu Positive relationship, participation in joint programs, and financial contributions to the school. 2. Local Communities Subject Discussed: Good cooperation, and job opportunities provided by the mill. 3. Contractors Subject Discussed: Timely payments, collaboration on business improvements, and fair treatment. No negative issues were raised during the stakeholder consultation session.	1. The mill will continue supporting educational programs and maintaining good collaboration. 2. The mill will sustain its commitment to fair payments and community engagement. 3. The mill will continue ensuring prompt payments and fostering a positive working environment.

** (Stakeholder Consultation is compulsory during Main Assessment only but if there is issue raised during Annual Surveillance Audit, the stakeholder Consultation will be conducted)*

4.5 Previous Audit Verification

Effectiveness of corrective action implementation for non-conformities (both major and minor findings) raised during previous audit is being evaluated in this year audit, in ensuring appropriate action has been successfully executed/ carried out as per corrective action plan and evidences provided by the certified client in the previous year CAR Form.

Based on Lead Auditor's and audit team verification, it can be concluded that:

- ☒ all the corrective action plan of non-conformities (both major and minor findings) raised during previous audit has been effectively implemented by the certified entities.
- ☐ all Opportunity for Improvement (OFI's) raised has been implemented accordingly by the certified client.
- ☐ Inadequate implementation of corrective action plans for non-conformities raised during previous audit.

Details on the previous non-conformity evaluation and verification is available in the Full Audit Assessment Report.

4.6 Changes Since Previous Audit

a. Changes on Client's Management System.

Please tick (if any):

☐	Legal, Commercial, organizational status or ownership
☐	Key managerial person or the organization and management
☐	New contact Personnel, client's address and site
☐	Scope of operations under certified management system
☐	Major changes to the management system and processes
☒	Not applicable as there is no changes since previous audit

Justification for above changes:

b. Changes to the Certified Product

Please tick (if any):

☐	Additional of new estate
☐	Reduction of estate
☐	Changes in estate hectarage area
☐	Changes in MPOB License number
☐	Changes in MPOB License expiry date
☐	Changes in client's office coordinate
☐	Changes in client's estate coordinate
☒	Not applicable as there is no changes since previous audit

Justification for above changes:

5. OFFICIALS SIGNED-OFF OF THE ASSESSMENT FINDINGS

5.1 Signing by the Lead Auditor

I the undersigned, being the Lead Auditor, confirm that this report is an accurate record of the findings and of the closing meeting. I hereby further confirm that:

- ☒ the summary of the findings as presented in this report are a true representation of the actual findings of the audit team.
- ☒ Previous audit findings have been verified with satisfactory implementation.
- ☐ The correction, corrective action plan, and evidence for any major non-conformities has been reviewed, and accepted. The effectiveness of implementation shall be reviewed in the next year audit.
- ☐ The correction and corrective action plan, for any minor non-conformities has been reviewed and accepted.
- ☒ all Opportunity for Improvement (OFI's) raised has been implemented accordingly by the certified client.
- ☐ All of the changes occurred since previous audit has been verify to be true during the audit.

Based on all above evaluation, in conclusion, I recommend:

- ☒ for continuation of MSPO certification
- ☐ Not to continue with MSPO certification due to reason: _____

For **FGV HOLDINGS BERHAD – SEMENCHU PALM OIL MILL** Certification Unit

Acknowledged by:

Name: ERMADASILA BIN MOHAMAD

Position: LEAD AUDITOR

Date: 03 MARCH 2025



Signature

5.2 Responses by Certified Entities:

I the undersigned, being the management representative of the operation seeking or holding certification, agree with the contents and audit findings as presented in this document.

I also confirm:

- Acceptance of liability in execution of the instructions given.
- That this company was made aware that the findings of the audit team are tentative; pending review and decision making by the duly designated representatives of Trans Certification & Inspection Sdn Bhd.
- That during the closing meeting all agenda items was covered by the Lead Auditor.

Acknowledged by:

Name:	NOROLSAIFUL HAZRI BIN HAMID
Position:	Head, Sustainability Compliance Monitoring
Date:	30 MAY 2025


Signature

6. CERTIFIED BODY ACKNOWLEDGEMENT OF CERTIFICATION DECISION

6.1 Signing by Certifier

I, the undersigned Certifier, hereby confirm that I have conducted review as below:

- ☒ the information provided by the audit team is sufficient with respect to certification requirements and the scope for certification
- ☐ The correction, corrective action plan, and evidence for any major non-conformities has been reviewed, and accepted. The effectiveness of implementation shall be reviewed in the next year audit.
- ☐ The correction and corrective action plan, for any minor non-conformities has been reviewed and accepted.
- ☒ Audit Report has been sufficiently prepared by the audit team
- ☐ Audit team has commented on the non-conformities, where applicable, the correction and corrective actions taken by client.
- ☒ Audit team had performed evaluation for effectiveness of corrective action plan for pervious audit findings
- ☒ Has performed confirmation of the information provided to TRANS in the Application Form
- ☒ Has performed confirmation that the audit objectives have been achieved
- ☐ Acknowledged on the changes states in point 4.6
- ☒ Has reviewed the result of recertification audit, the result of the review of system over the period of certification and complaints received from users of certification (*applicable for granting recertification only*).

Based on all the above confirmation, I the undersign Certifier recommended:

- ☐ Granting Certificate
- ☐ Maintaining Certificate
- ☒ Re-certify
- ☐ Suspend Certificate

For **FGV HOLDINGS BERHAD – SEMENCHU PALM OIL MILL** certification unit.

For Certification Suspension Action (*Only applicable for suspended client*)

Suspension date: _____

Reason for suspension: _____

Date of uplift suspension: _____

Reason for uplift suspension: _____

Recommendation after suspension:

- ☐ Maintaining Certificate
- ☐ Re-certify

For _____ (*Client's name*) _____ certification unit.

Acknowledged by:

Name: UMMUL ADAWIYAH BINTI MOHD ISA

Position: CERTIFIER

Date: 11.06.2025



Signature

-End of Report-