TRANS CERTIFICATION & INSPECTION SDN. BHD.

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Contacts 09-5751333 / 0139108724 Address

B30, Level 1, Jalan IM 2/5, Bandar Indera Mahkota, 25200 Kuantan, Pahang

10 November 2025

Dear Stakeholders,

<u>Invitation To Comment on MSPO RECERTIFICATION 1 ASA 1 AUDIT for FELDA GUGUSAN CHINI</u>

FELDA GUGUSAN CHINI has appointed Trans Certification & Inspection Sdn. Bhd. (TRANS) to conduct MSPO Recertification ASA 1 Audit of its management unit. The certification audit will be conducted on **3 Estates** managed by **FELDA GUGUSAN CHINI**.

Trans Certification & Inspection Sdn. Bhd. plans to conduct the certification audit for **FELDA GUGUSAN CHINI** on **15-18.12.2025** in accordance with **MS 2530:2022: Malaysian Sustainable Palm Oil (MSPO) - Part 2-2: General principles for organised smallholder** (less than **40.46 hec**). Copy of MS 2530:2022 – 2.2 can be occupied from Department Standards Malaysia through email at: mysol.jsm.gov.my. The assessment will cover legal, environment, economical, workers' health and safety, and social aspects as required by MSPO.

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The following are the information on the certification unit:

Estate Name	Address	GPS Reference	Total Area (Ha)
Felda Chini 01	Pejabat Felda Chini 01, 26690 Pekan, Pahang	N 3.452778 E 102.969444	2108.86
Felda Chini 02	Pejabat Felda Chini 02, 26690 Pekan, Pahang	N 3.381917 E 102.955056	2313.87
Felda Chini 03	Pejabat Felda Chini 03, 26690 Pekan, Pahang	N 3.370583 E 102.940278	2392.27
Felda Chini 04	Pejabat Felda Chini 04, 26690 Pekan, Pahang	N 3.369167 E 102.940278	2159.86
Felda Chini 05	Pejabat Felda Chini 05, 26690 Pekan, Pahang	N 3.381917 E 102.955056	1661.35
Felda Chini timur 01	Pejabat Felda Chini Timur 01, 26690 Pekan, Pahang	N 3.318056 E 103.019722	1814.37
Felda Chini timur 02	Pejabat Felda Chini Timur 02, 26690 Pekan, Pahang	N 3.321389 E 103.018611	1599.99
Felda Chini timur 03	Pejabat Felda Chini Timur 03, 26690 Pekan, Pahang	N 3.326667 E 103.014722	1062.00

Trans Certification & Inspection Sdn. Bhd. Company was establishing since 2017 mainly provider sustainable, quality management, product certification. Since 2015, TRANS was actively doing audited on behalf of a few of Certification Body. TRANS has established a Standard Operating Procedure for Appeal and Complaint that can be occupied TRANS website: https://transcert.com.my/complaint-procedure/.

The TRANS Audit Team assigned for **FELDA GUGUSAN CHINI** is as follows:

- i) Mr. Mohd Johari b Md Kassim as Lead Auditor (Safety and Health and Social Aspects and Best Practices)
- ii) Mr. Syed Ammar Ashraff b Syed Mohammad Nasser as Auditor (Legal Requirements, Environmental and Stakeholders Consultations)
- iii) Mr. Mohd Fikhri Haizum b Isamuddin as auditor (Legal Requirements, Environmental and Stakeholders Consultations)

In preparation for the assessment, related stakeholders are invited to provide written input to the assessment by commenting on related aspects. An operation particularly on environment or social aspect. Date and time for consultation of interested parties are as follow:

Estate Name	Address	GPS Reference	Date & Time
Felda Chini 02	Pejabat Felda Chini 02, 26690 Pekan, Pahang	N 3.381917 E 102.955056	15 December 2025 10.00 am
Felda Chini 03	Pejabat Felda Chini 03, 26690 Pekan, Pahang	N 3.370583 E 102.940278	16 December 2025 10.00 am
Felda Chini timur 01	Pejabat Felda Chini Timur 01, 26690 Pekan, Pahang	N 3.318056 E 103.019722	17 December 2025 10.00 am

If you are unable to attend the assessment meeting, you are invited to send an email to the auditor regarding any issues you wish to raise during or after the Malaysian Sustainable Palm Oil (MSPO) assessment. Topic that you may wish to comment are as follows:

- Environmental Protection
- Biodiversity conservation
- Opportunity for employment
- Company approach to community development
- Your relationship with the company
- · Participation in decision making
- Free, prior and informed consent
- Suggestion for improvement

You may submit written complaints or comments to us by returning the attached feedback form within 30 days from the date of this letter. If necessary, the audit team will arrange a meeting or phone discussion during or before the on-site audit to gather further information. If you wish your comments to be treated confidentially or to remain anonymous, please mark your reply "IN CONFIDENCE". We assure you that any source of information received will be treated as confidential, and any disclosure of the source will only be made with your consent.

Thank you for your feedback.

Sincerely,

Nurul Basyirah bt Bahrum MSPO Scheme Coordinator

Trans Certification & Inspection Sdn. Bhd

TCI-PN(EN)/MSPO Version/Date: 3.0/26.06.2025

STAKEHOLDER FEEDBACK FORM

To:
MSPO Scheme Coordinator
Trans Certification & Inspection Sdn. Bhd.
No. B30, Tingkat 1,
Jalan IM2/5, Bandar Indera Mahkota,
25200 Kuantan Pahang
Tel: +609-5751333.
Email: info@transcert.com.my
FEEDBACK ON MSPO AUDIT AT :
I would like to confirm that:
□Have no issues to be raised against the audit site.
□Have the following issues against the audit site:
□Issues related to legal compliance:
□Issues related to social aspects:
□Issues related to environmental:
□Issues related to safety and health:
□Others:
I would like to TRANS audit team to arrange discussion with the following person for further details: Name: Position: Contact No: E-mel address:
There I. Verr
Thank You,
Yours sincerely,
Name:
Address:
Contact No: